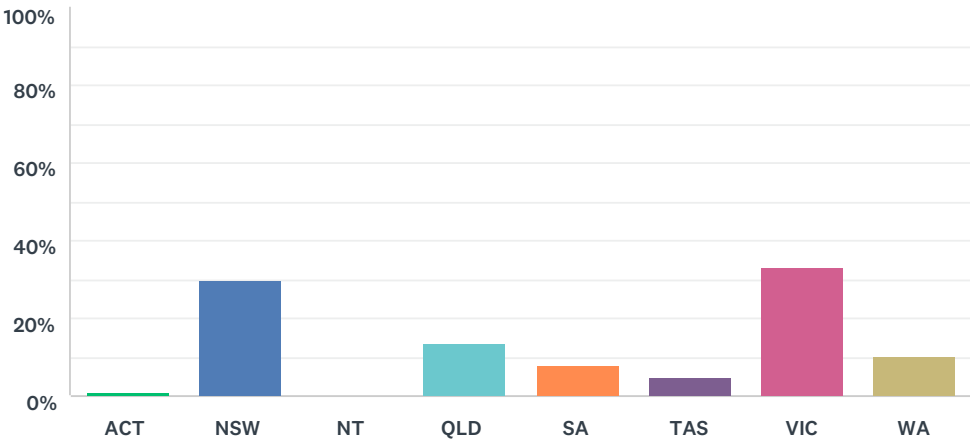


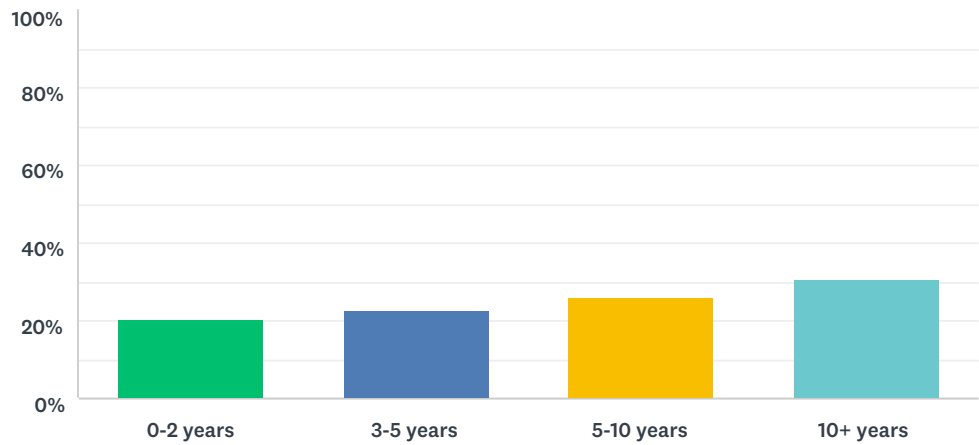
Q4 State

Answered: 88 Skipped: 0



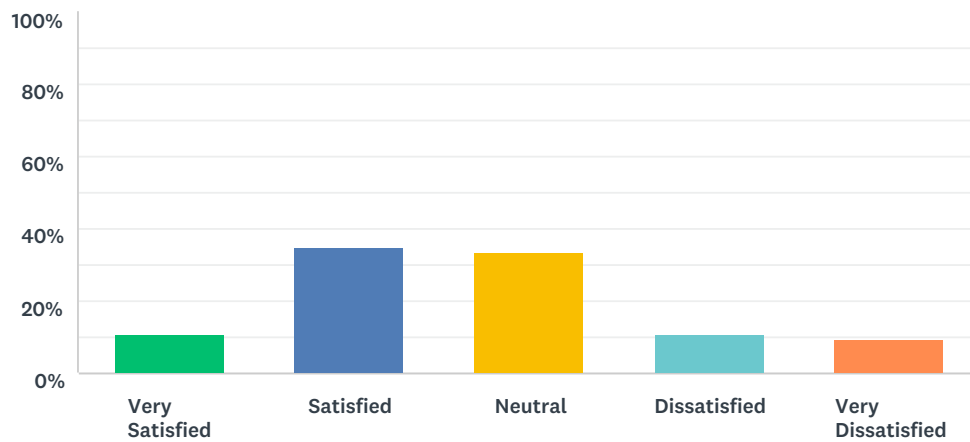
Q5 How many years have you been involved in an official capacity at your club?

Answered: 88 Skipped: 0



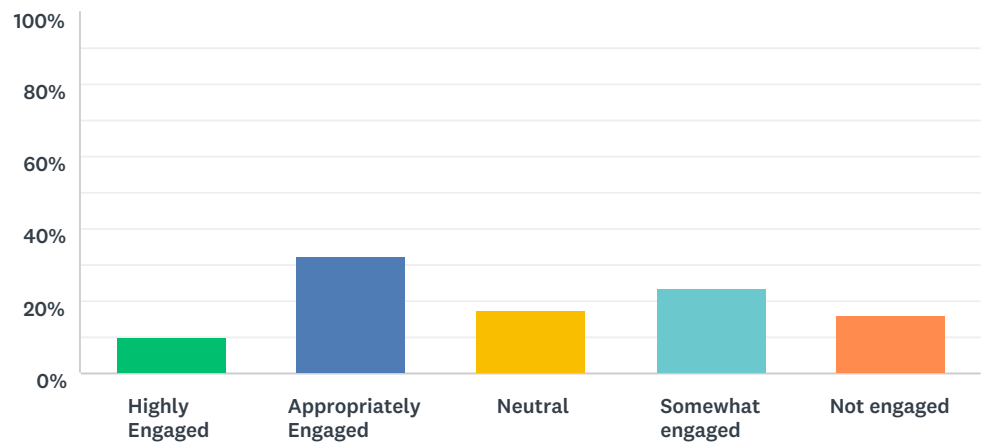
Q6 How satisfied OVERALL is your Club with the service you are receiving from Australian Sailing?

Answered: 83 Skipped: 5



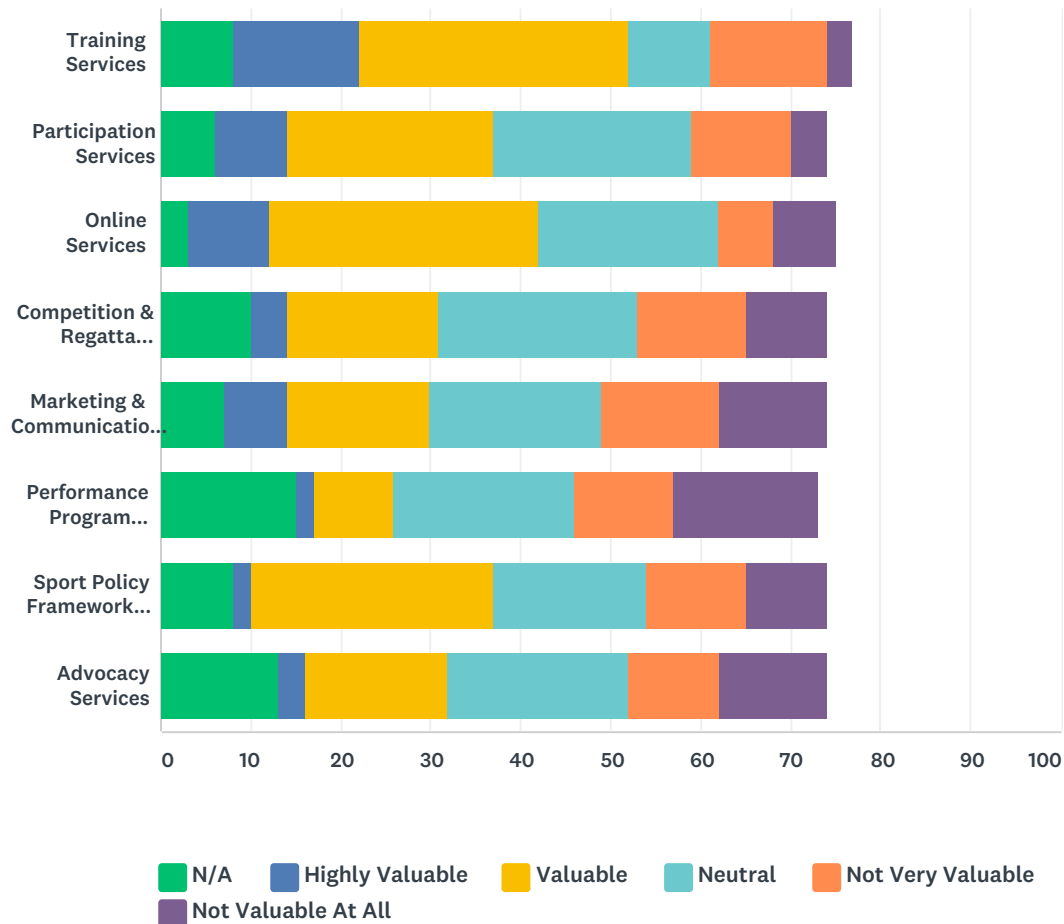
Q7 How would you describe the level of ENGAGEMENT of Australian Sailing's Club Services team with your Club?

Answered: 80 Skipped: 8



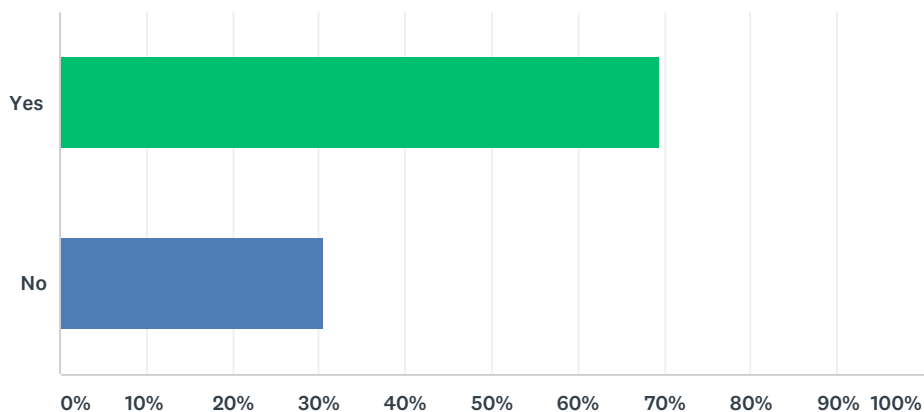
Q8 The provision of A BROAD RANGE OF SERVICES to Club members and officials is a key charter for Australian Sailing to grow the sport and develop your Club. Taking a high level view, how do you rank the overall value that your Club derives from the suite of services offered by Australian Sailing:

Answered: 76 Skipped: 12



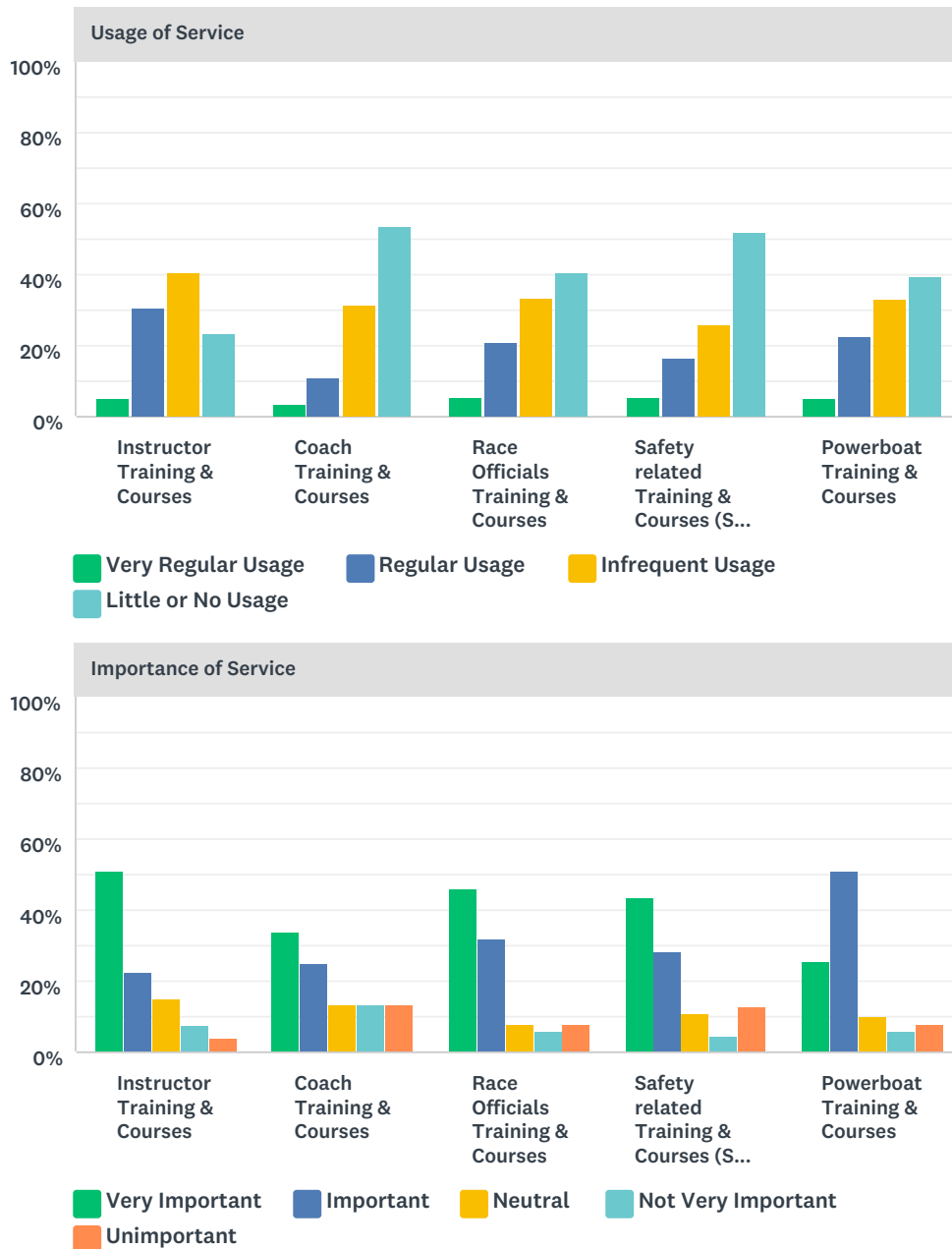
Q9 Does your club make use of Australian Sailing's TRAINING SERVICES support functions (Support with Instructor Training, Coach Training, Race Officials Training, Safety Training)?

Answered: 72 Skipped: 16

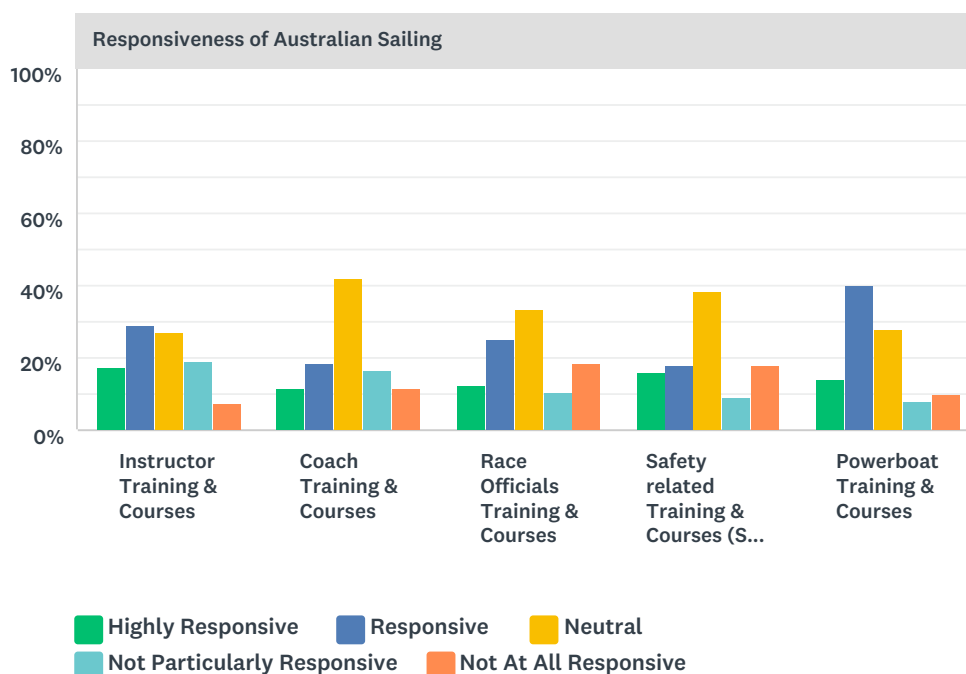
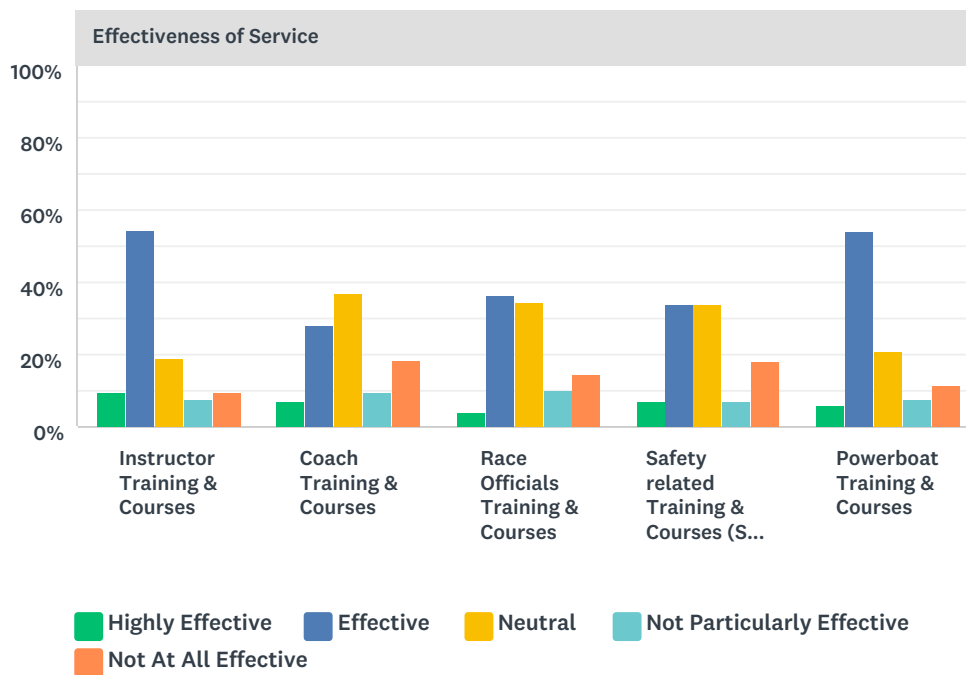


Q10 When considering specific TRAINING SERVICES, please rank each service offered by Australian Sailing by using the dropdown button options

Answered: 60 Skipped: 28

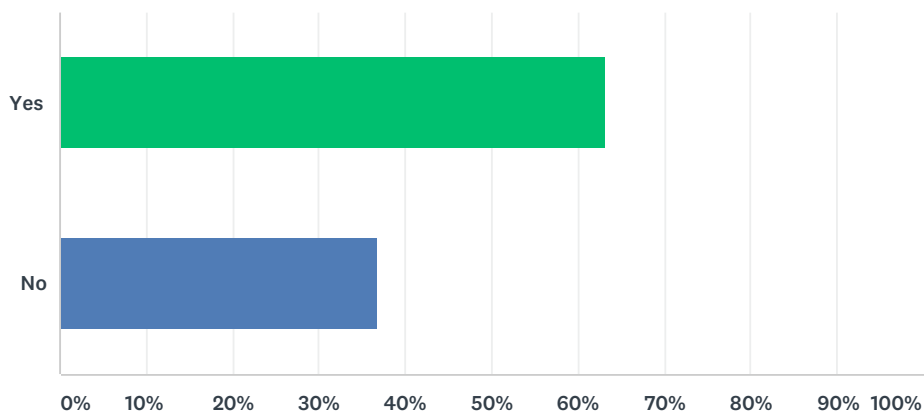


The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



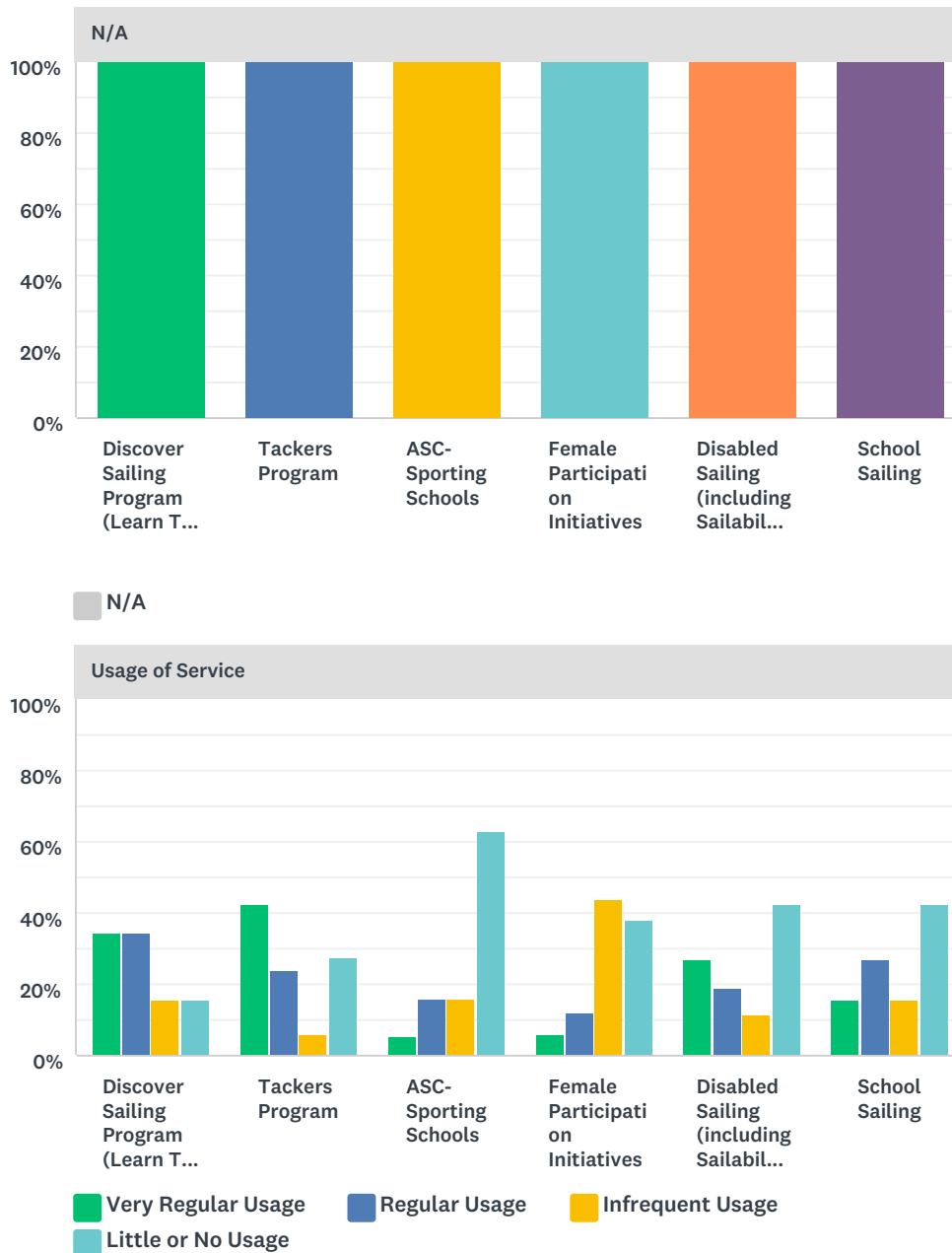
Q11 Does your Club utilise the PARTICIPATION SERVICES services offered by Australian Sailing (Discover Sailing, Tackers, ASC Sporting Schools, Female Participation, Disabled Sailing, School Sailing)?

Answered: 68 Skipped: 20

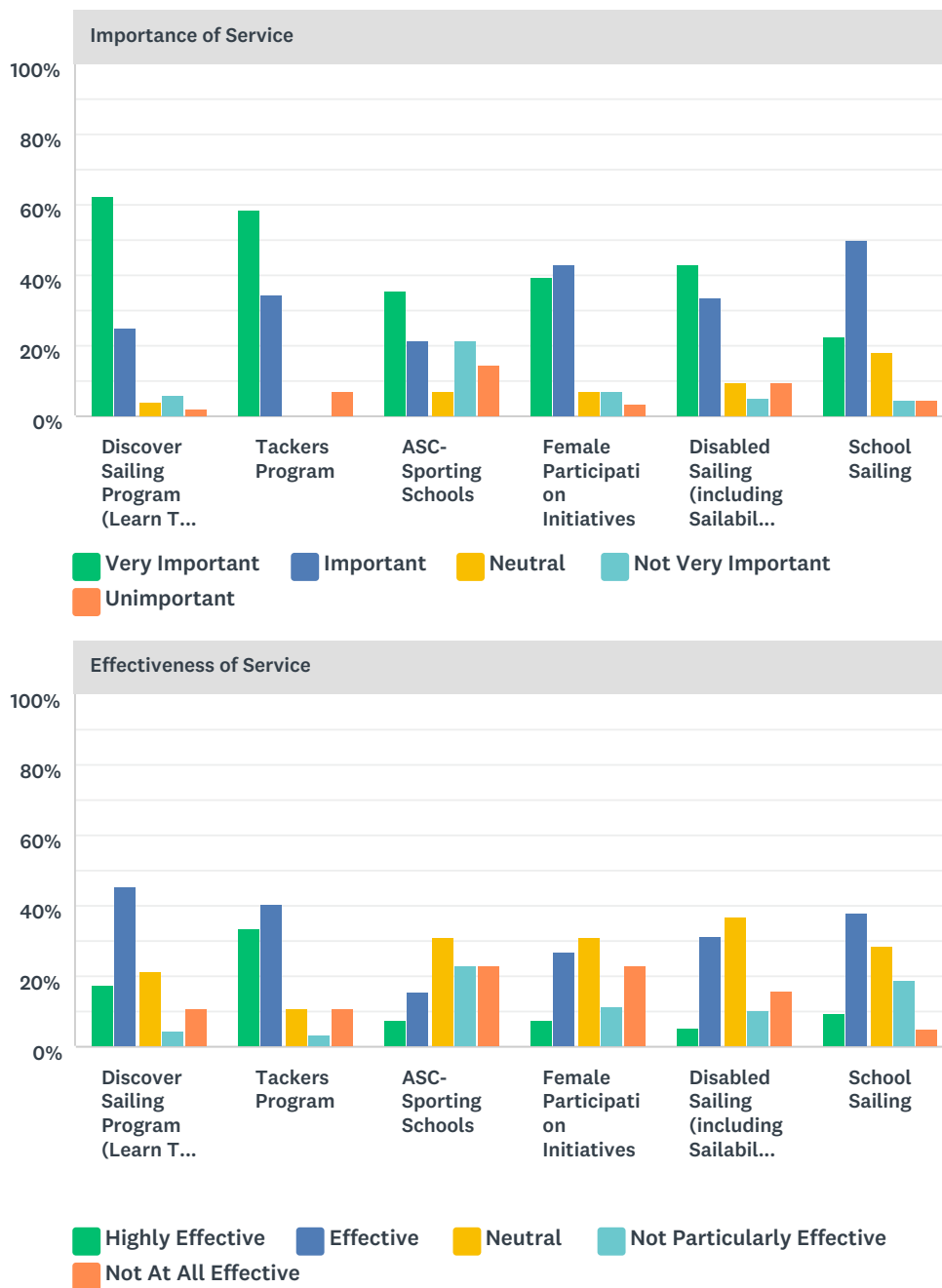


Q12 When considering PARTICIPATION SERVICES, please rank each service offered by Australian Sailing by using the dropdown button options

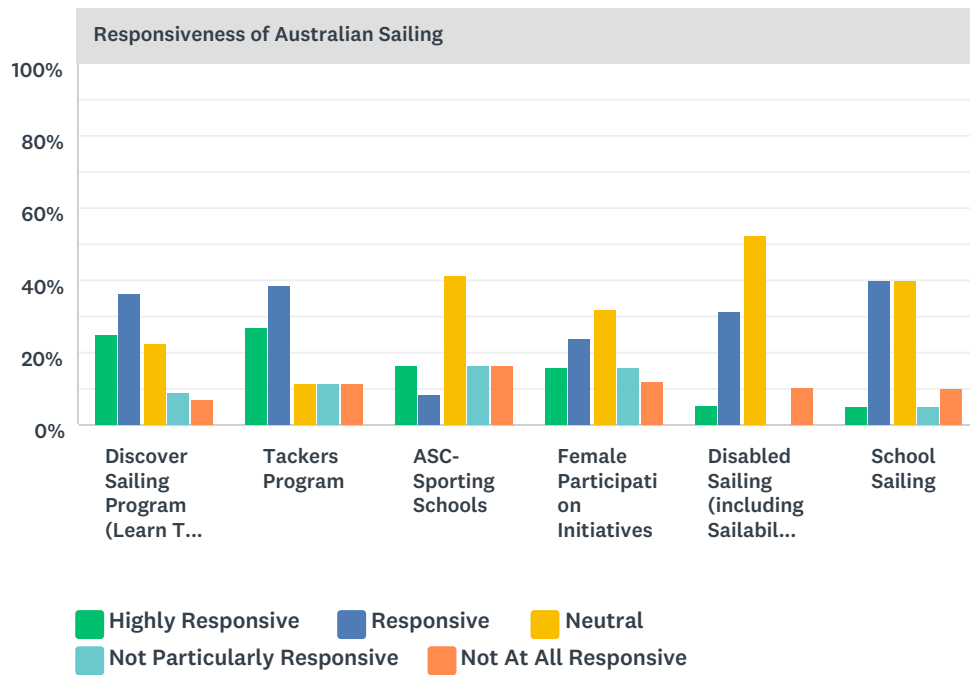
Answered: 58 Skipped: 30



The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing

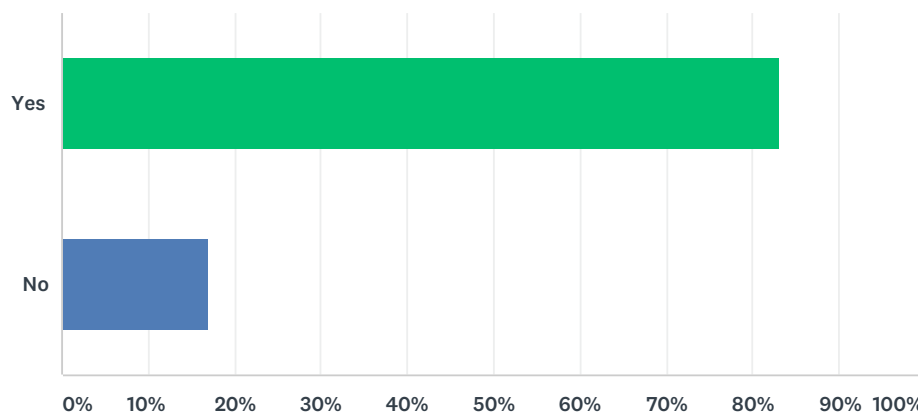


The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



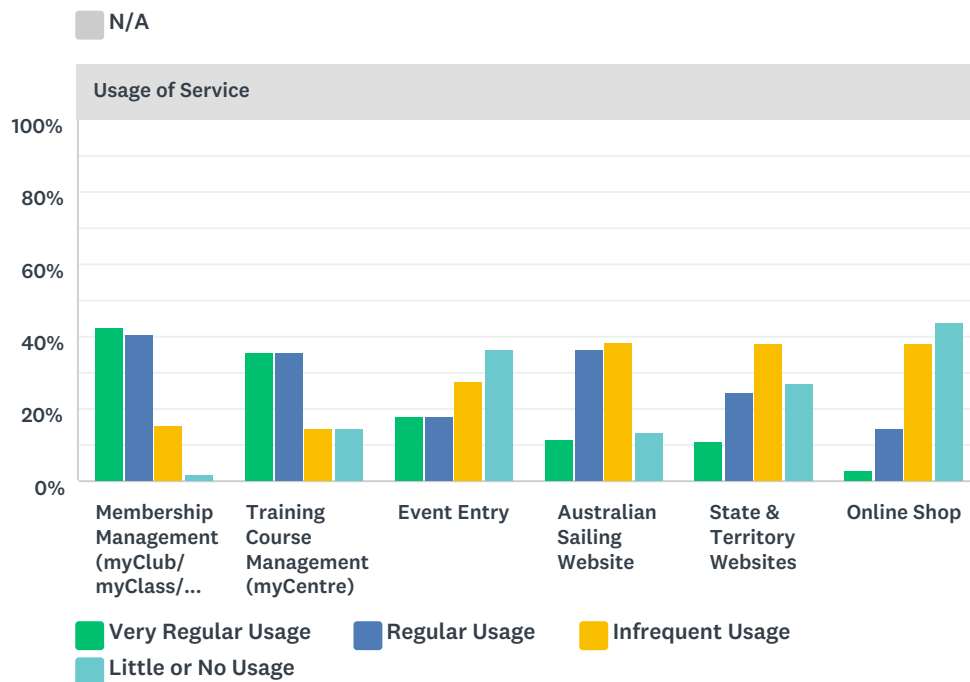
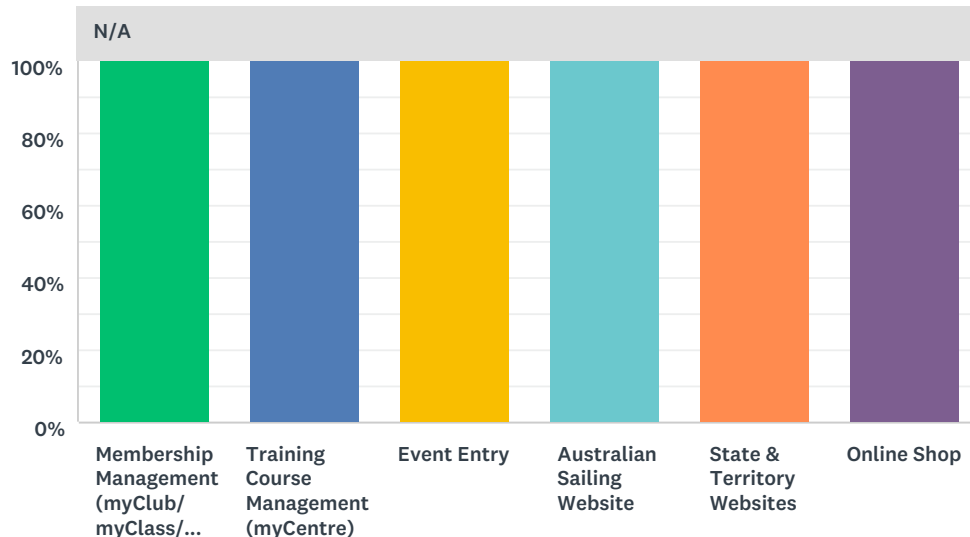
Q13 Does your Club utilise the ONLINE AND WEB-BASED SERVICES services offered by Australian Sailing (Membership management (myClub, myClass, mySailor), Training Course management, Websites, Online Shop)?

Answered: 65 Skipped: 23

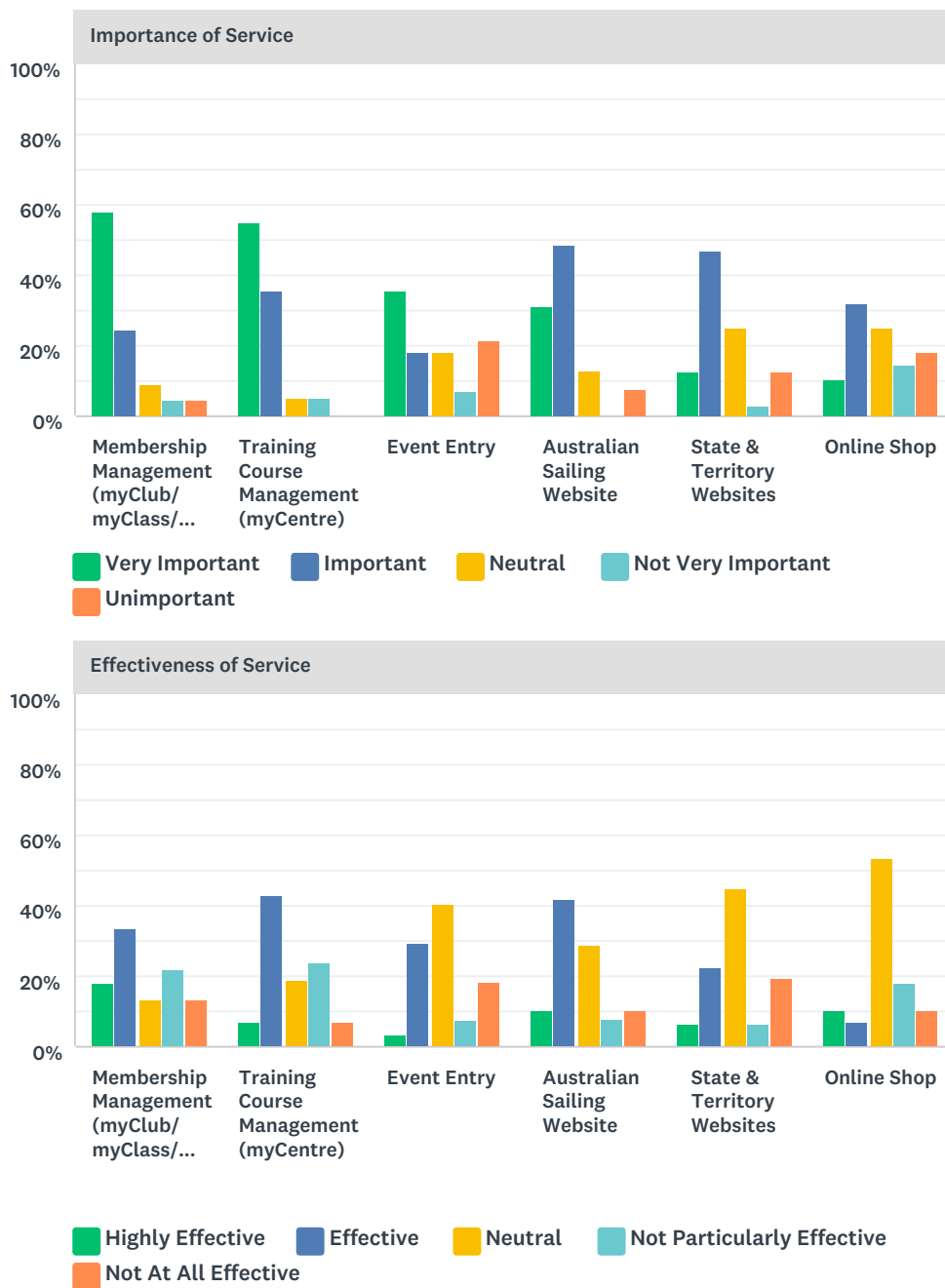


Q14 The ONLINE AND WEB-BASED SERVICES, offered by Australian Sailing are designed to streamline your member administration systems and save Club staff and your members time. Please measure each service offered by Australian Sailing using the dropdown button options

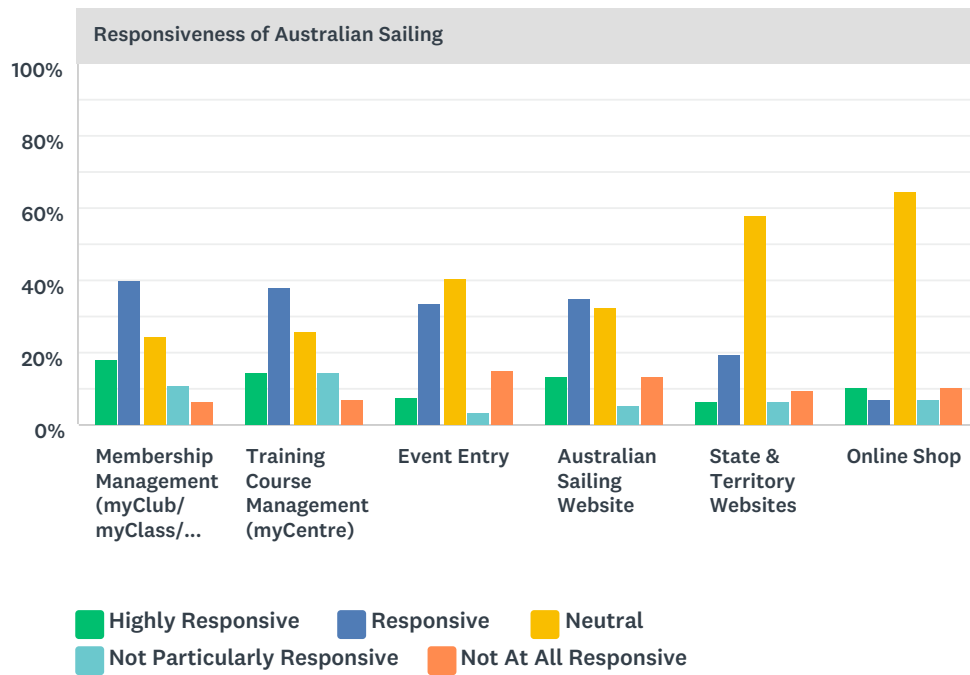
Answered: 59 Skipped: 29



The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing

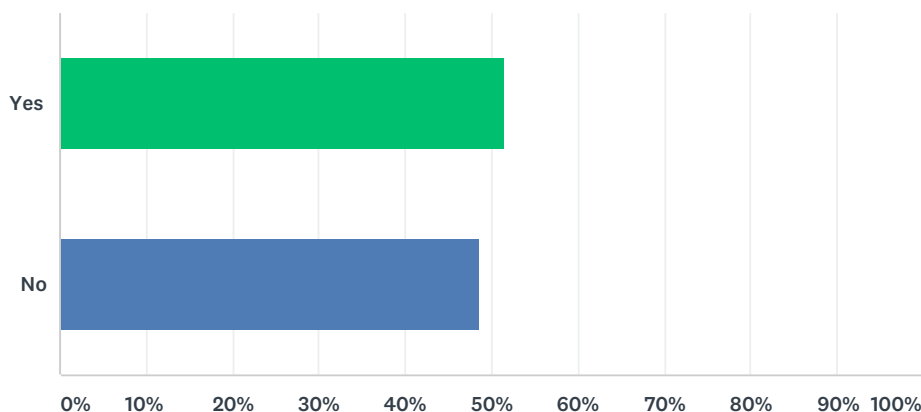


The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



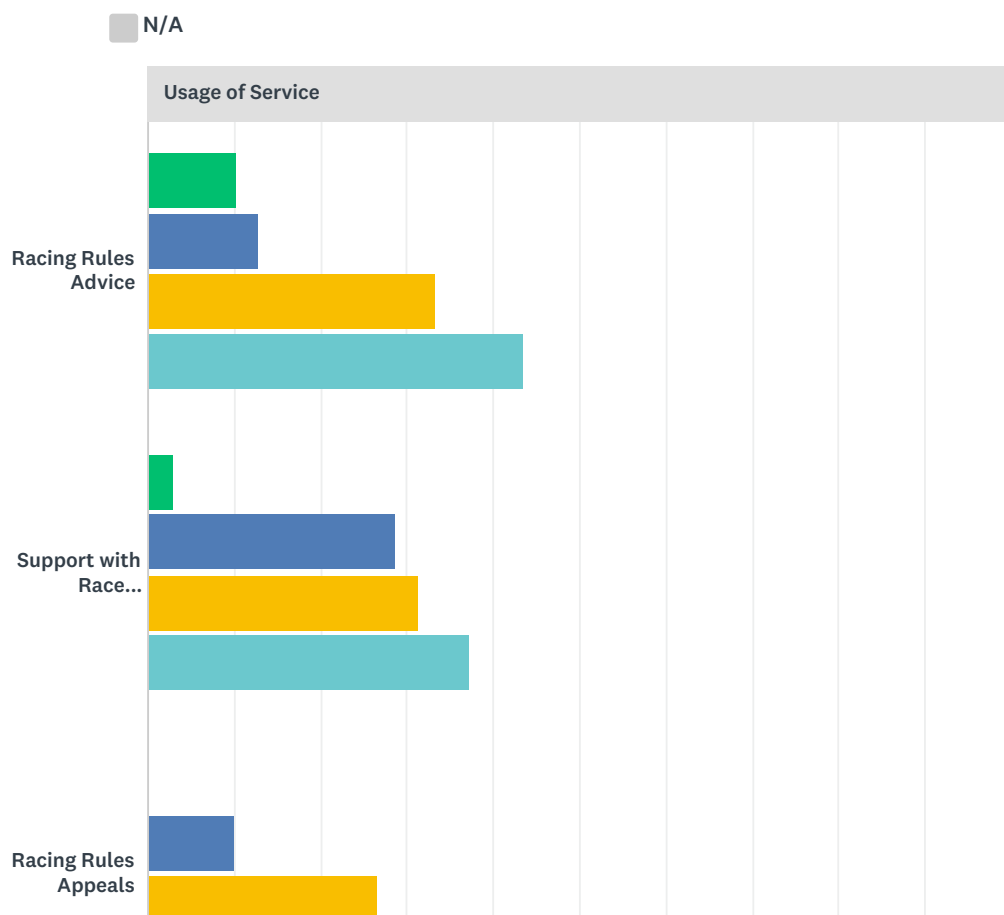
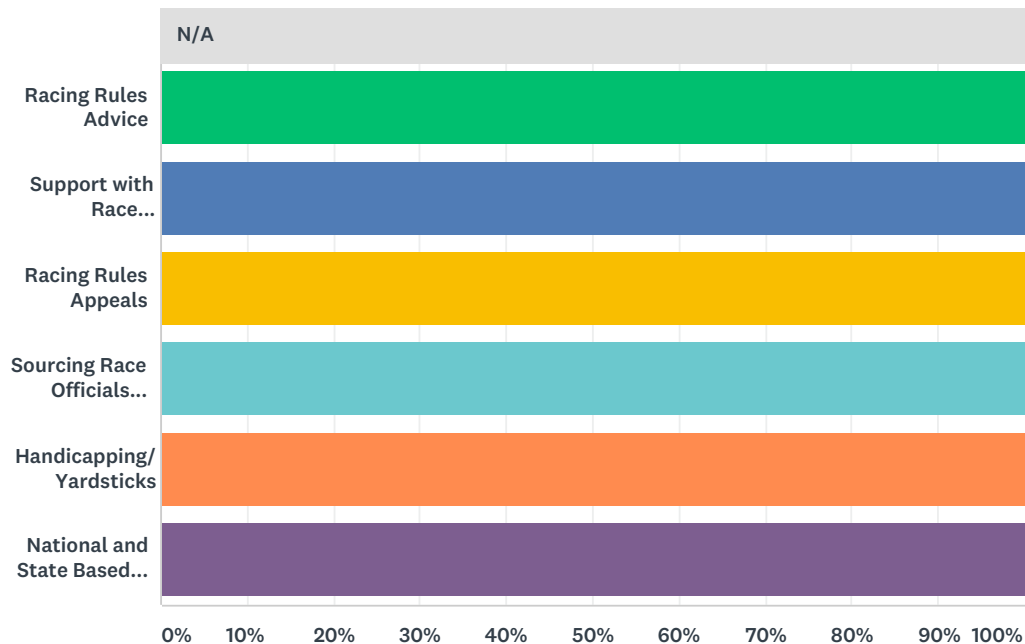
Q15 Does your Club utilise the COMPETITION AND REGATTA services offered by Australian Sailing (Racing Rules, Support, Documentation, Appeals & Approvals, Development of Race Officials, Handicap systems/ Yardsticks)?

Answered: 64 Skipped: 24

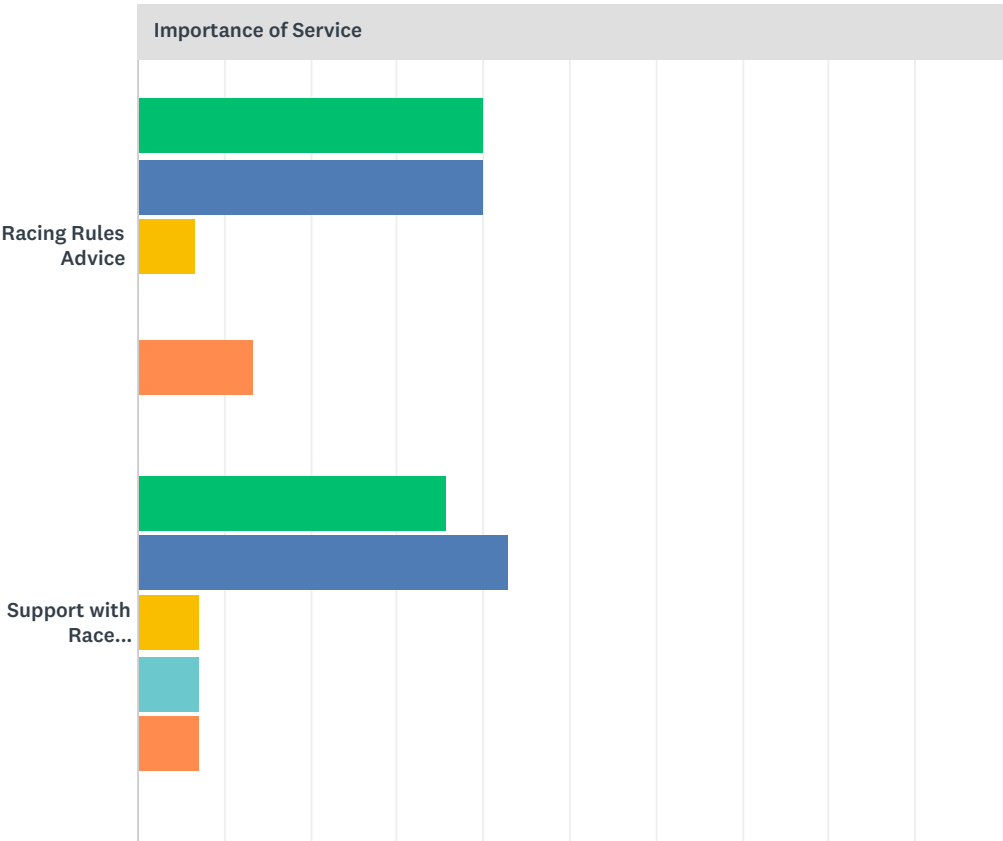
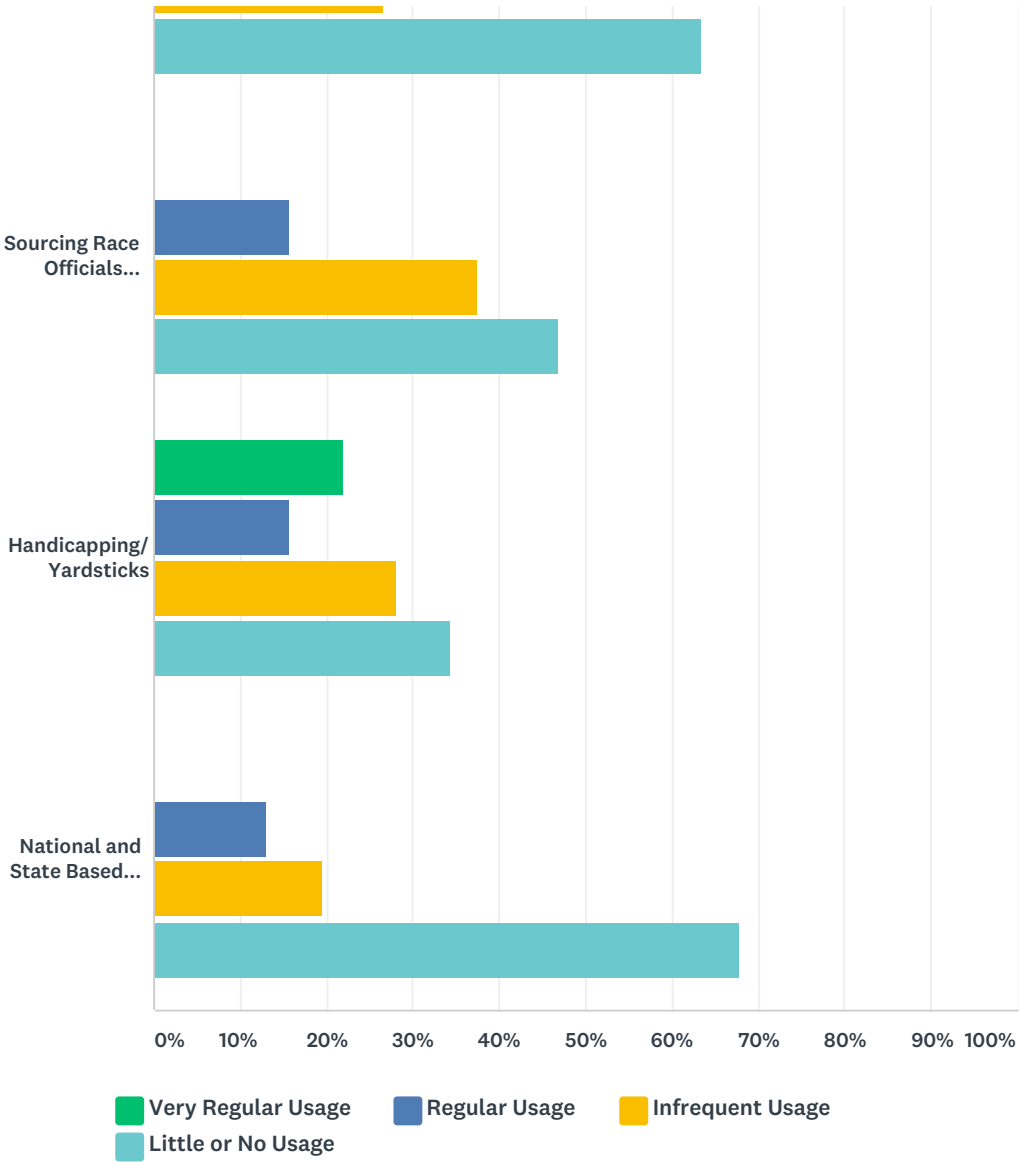


Q16 The provision of COMPETITION AND REGATTA services is a core aim of Australian Sailing, making support and guidance available for Clubs with all aspects of race management from training to examples of best practice. Please rank the value of each service using the dropdown function

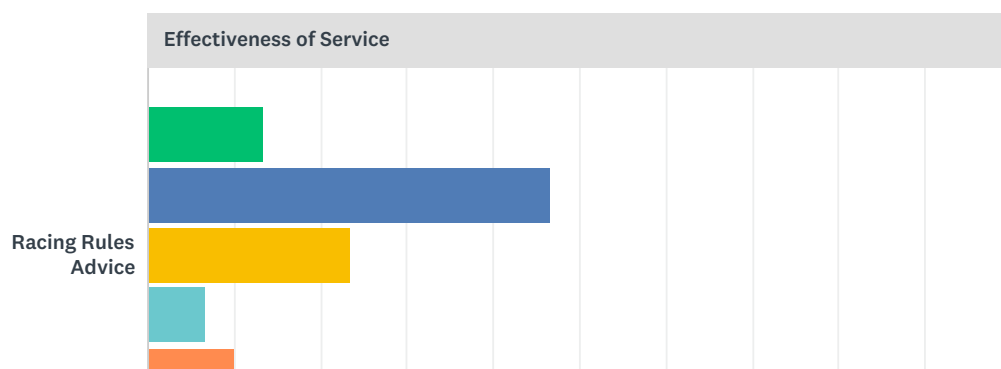
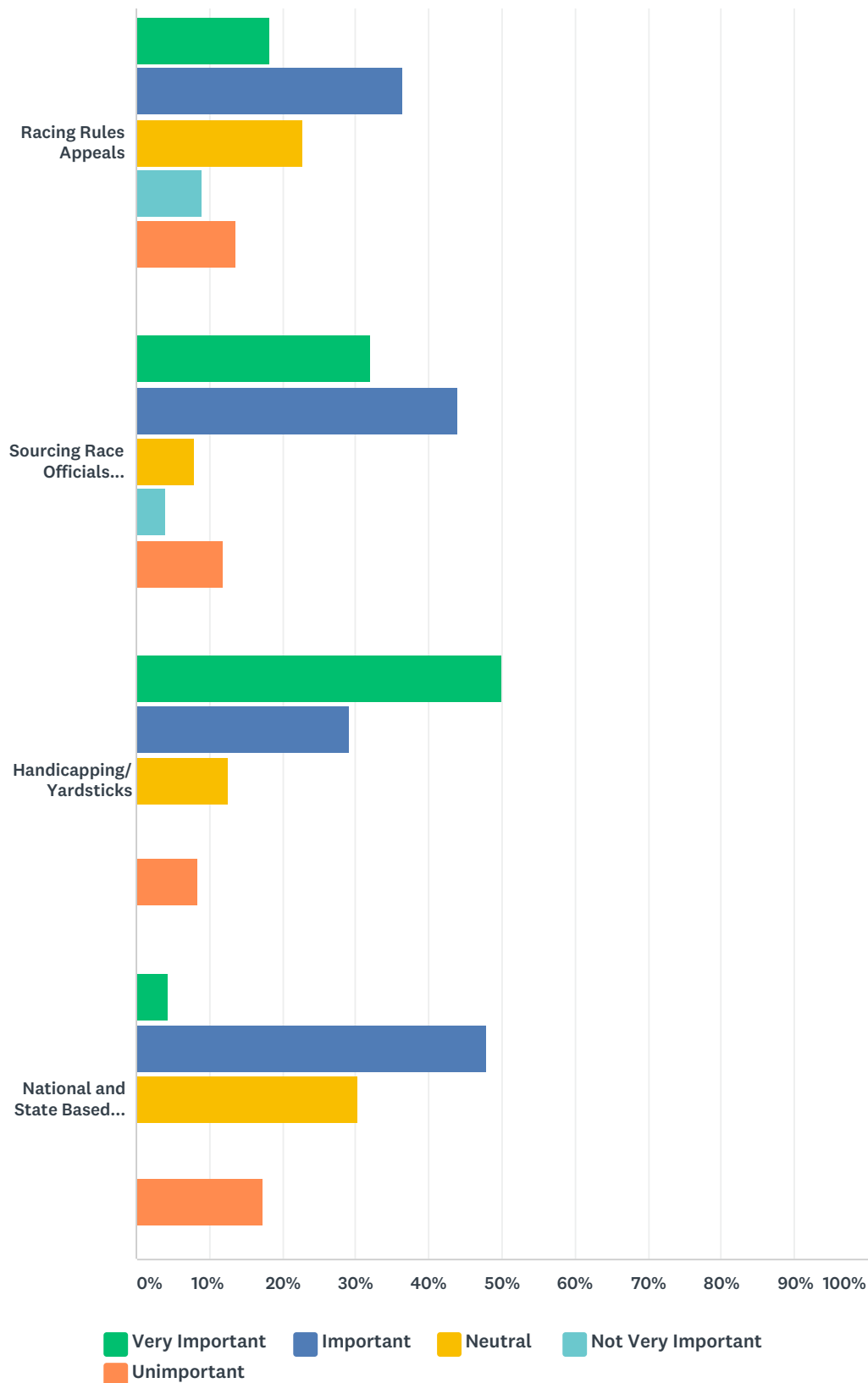
Answered: 47 Skipped: 41



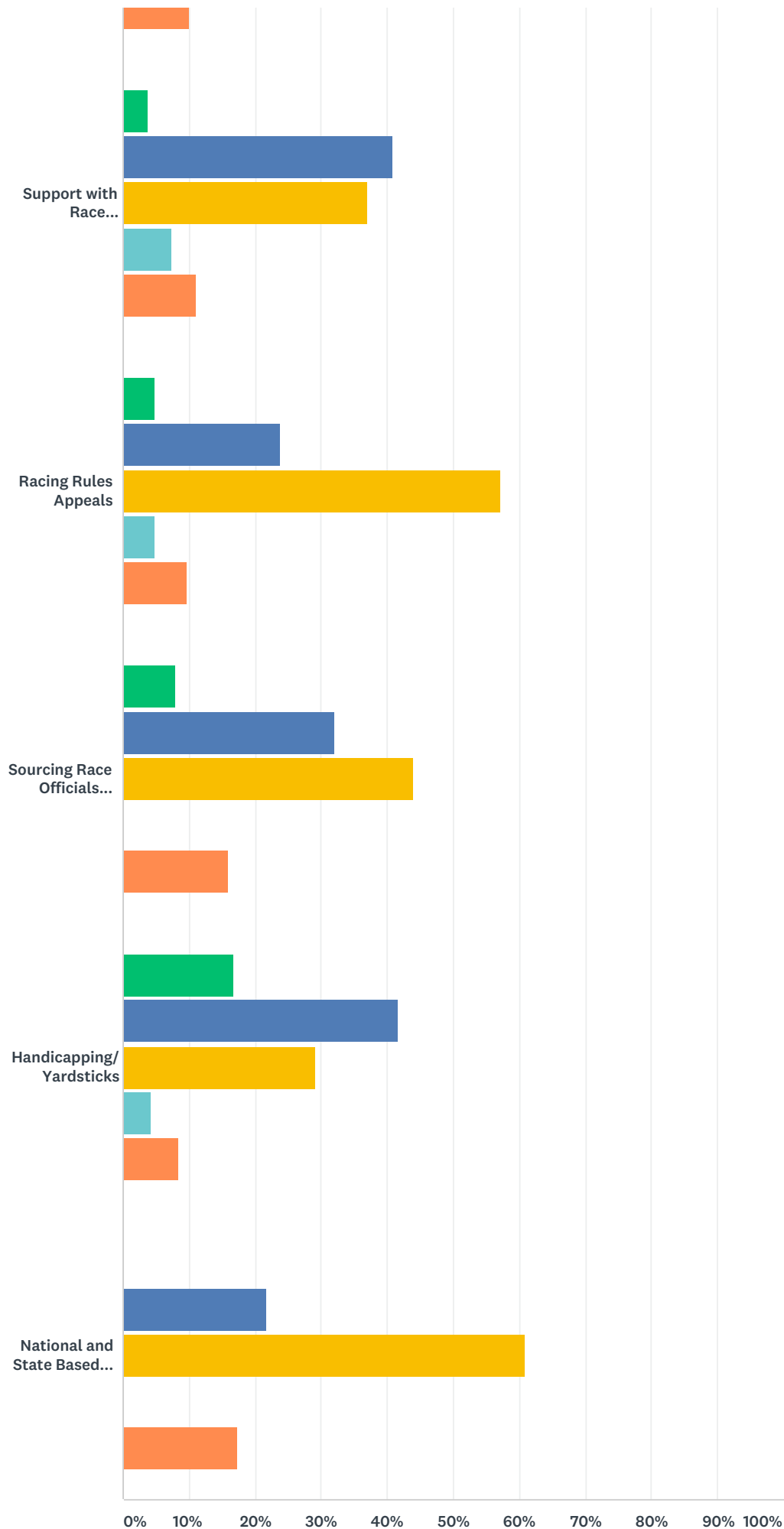
The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



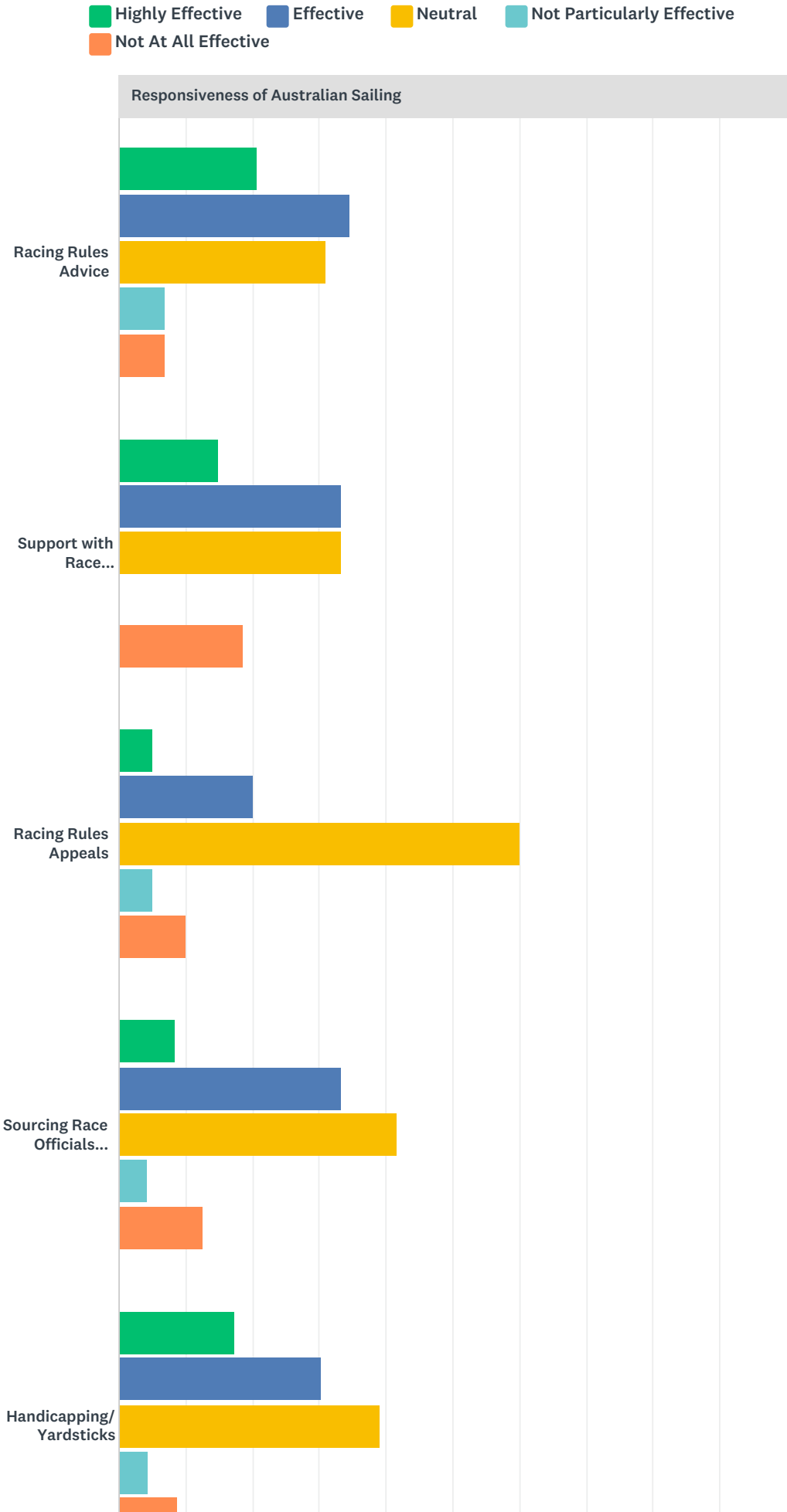
The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



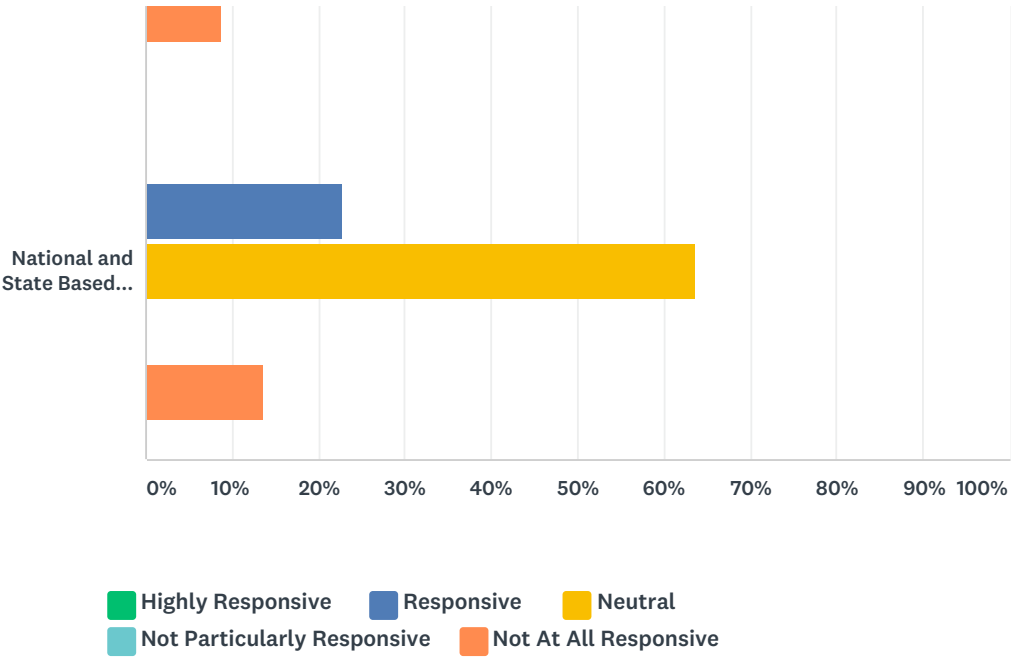
The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing

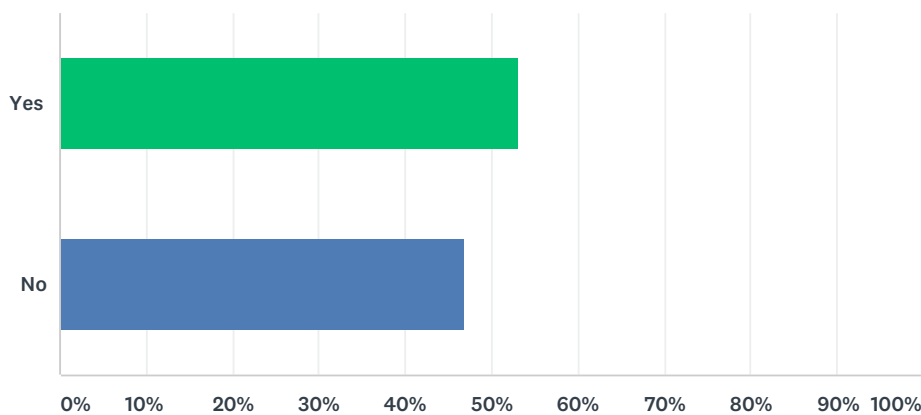


The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



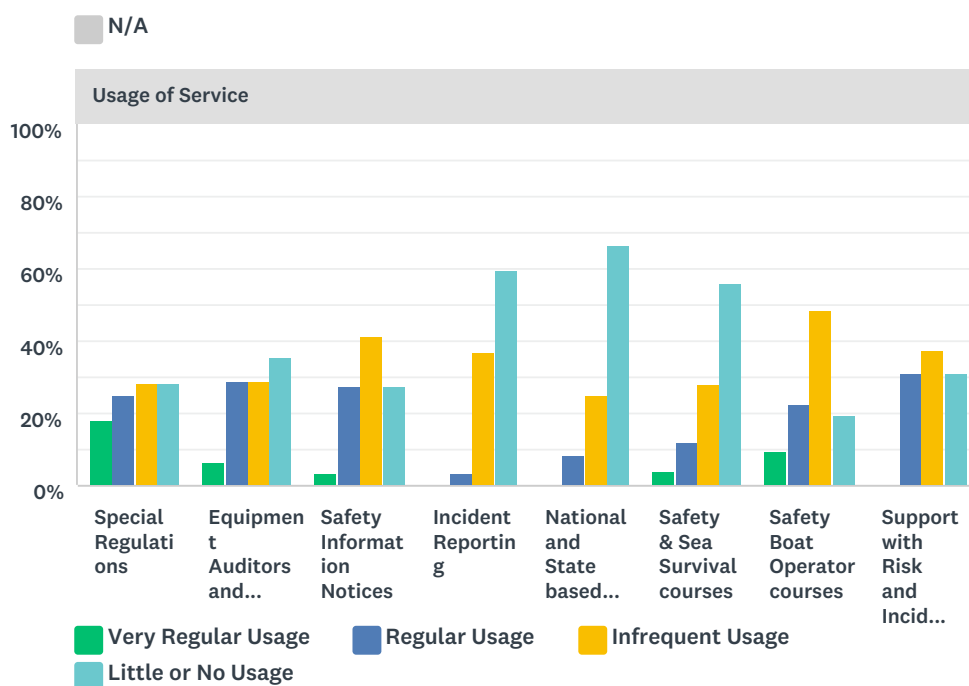
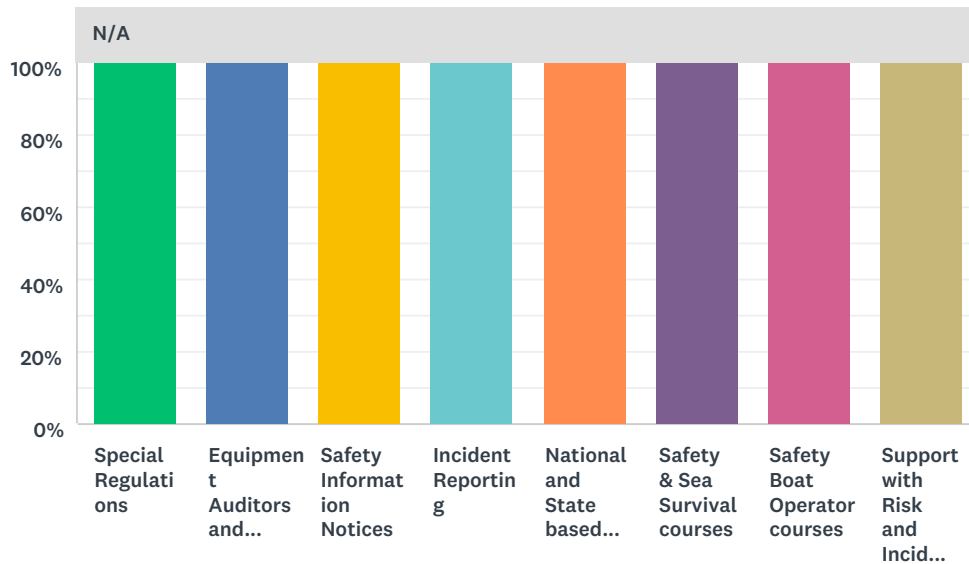
Q17 Does your club make use of Australian Sailing's SAFETY support functions (Support with Risk Management, Special Regulations)?

Answered: 64 Skipped: 24

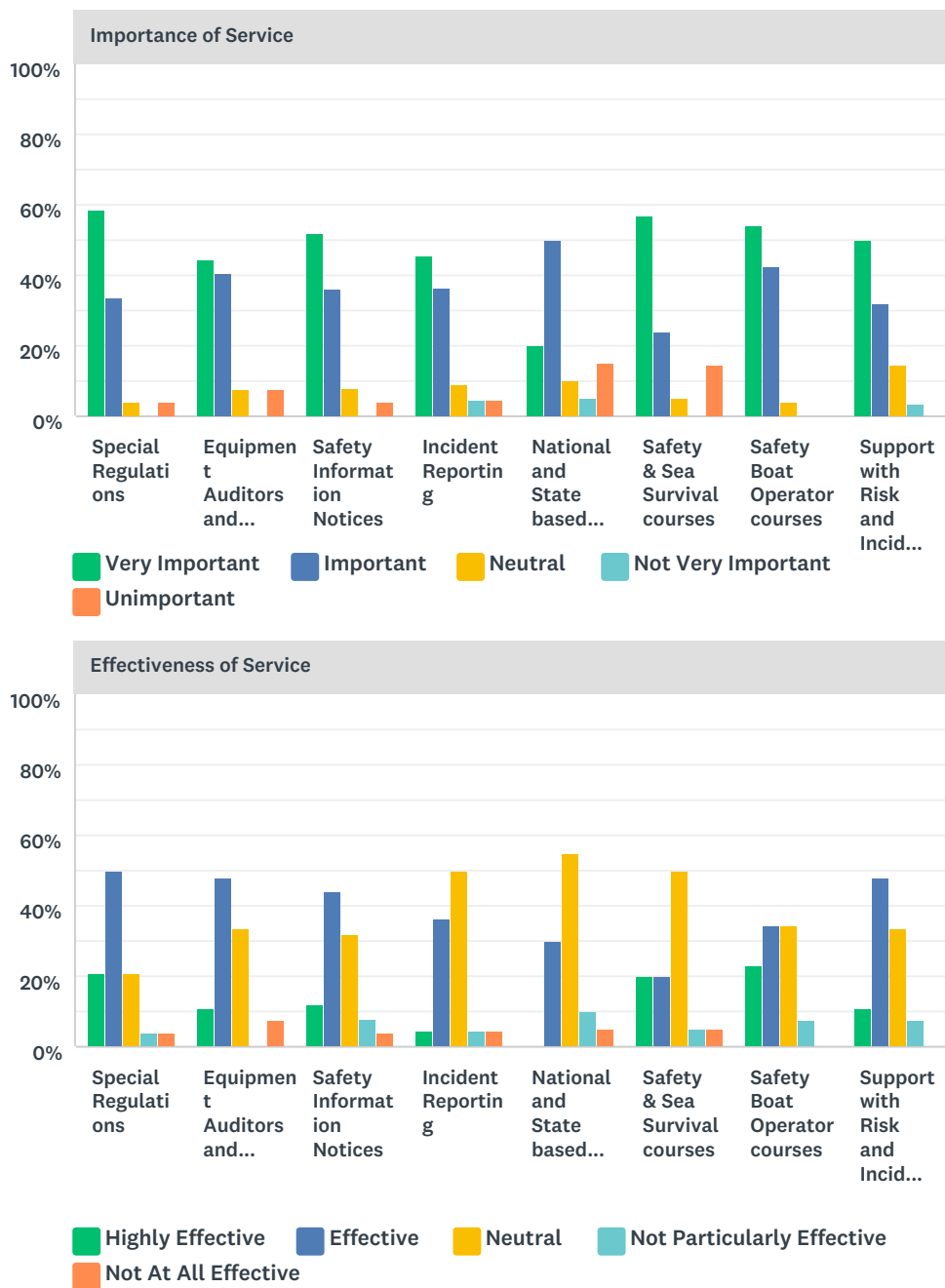


Q18 Emphasising and advocating SAFETY in our sport is a critical service objective for Australian Sailing. Please provide feedback on the following safety support functions:

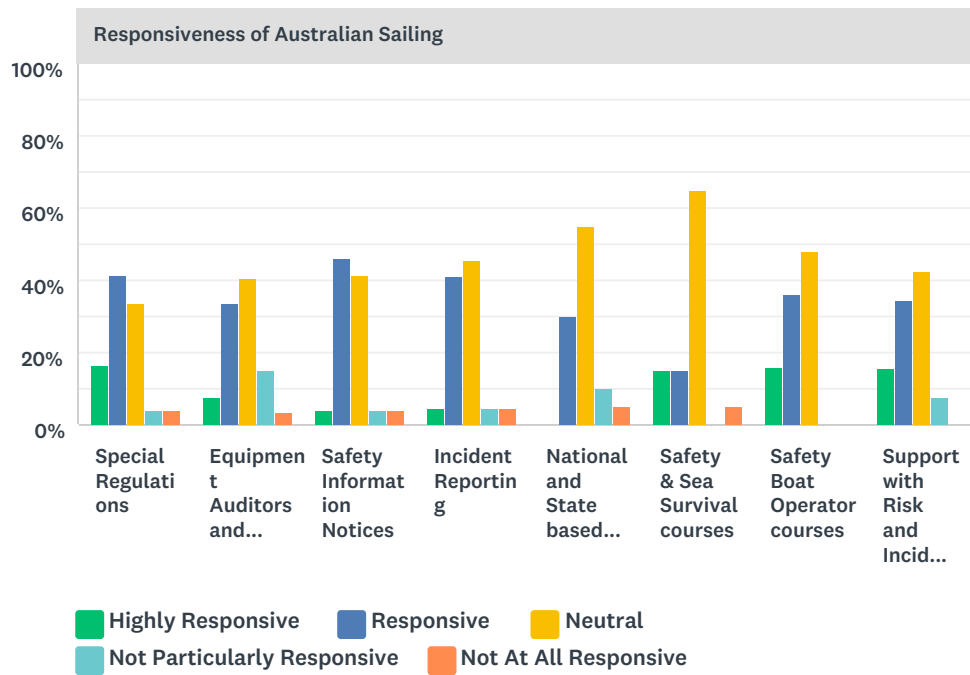
Answered: 48 Skipped: 40



The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing

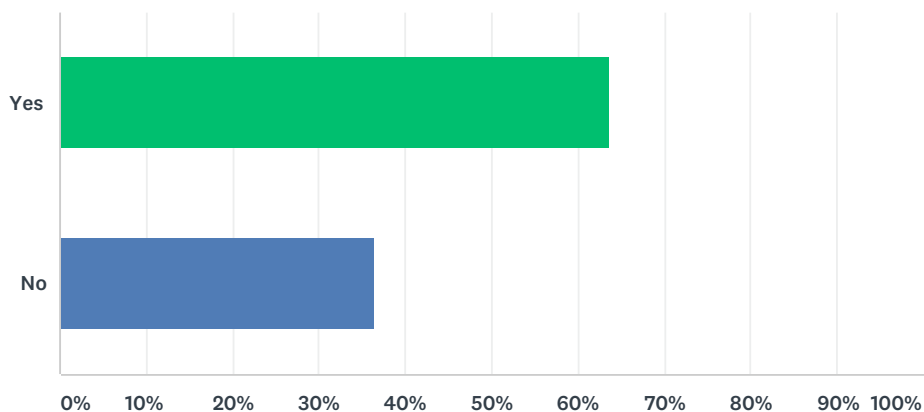


The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



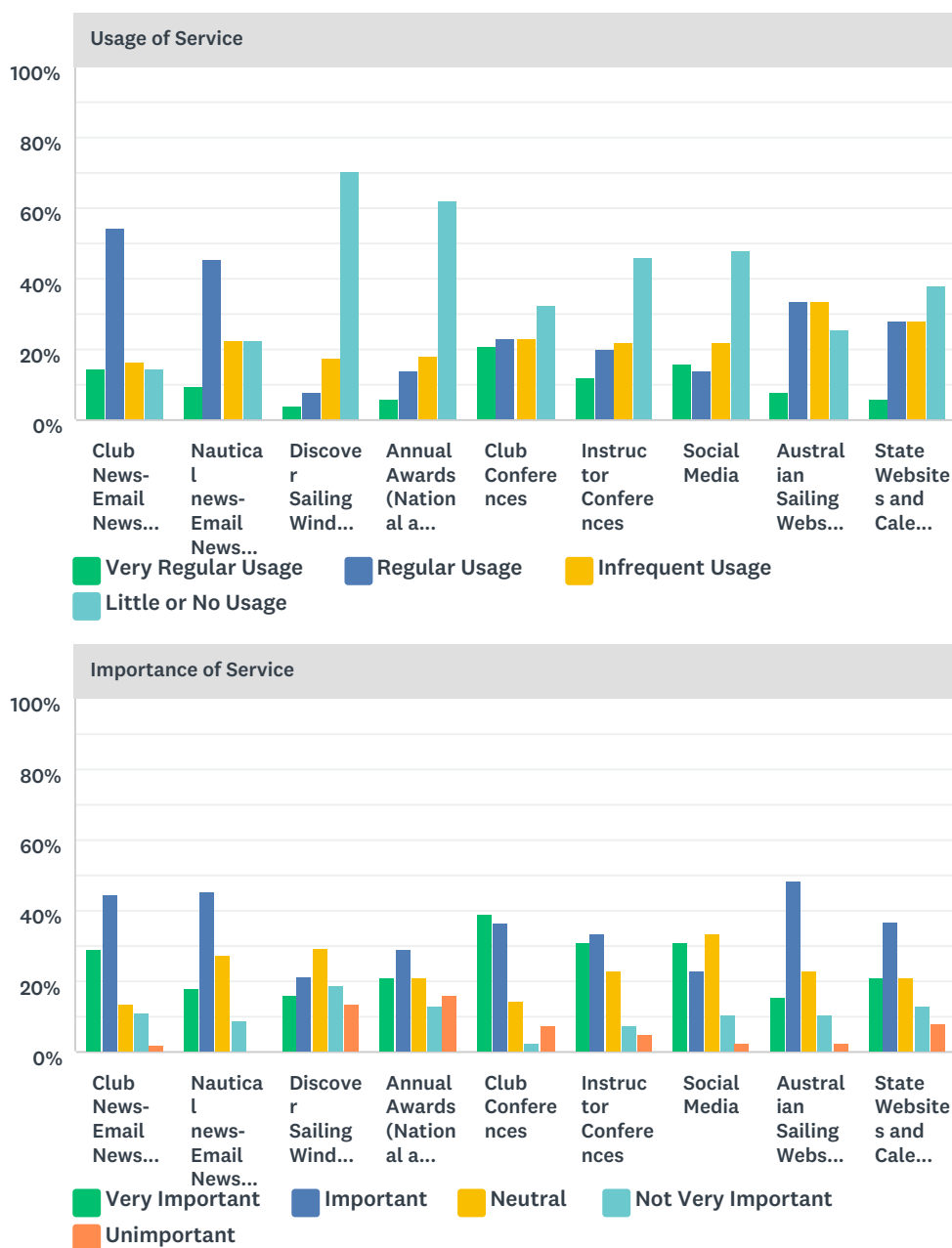
Q19 Does your club make use of Australian Sailing's COMMUNICATIONS AND MARKETING support functions (Newsletters, Websites, Social Media, Awards and Conferences).

Answered: 33 Skipped: 55

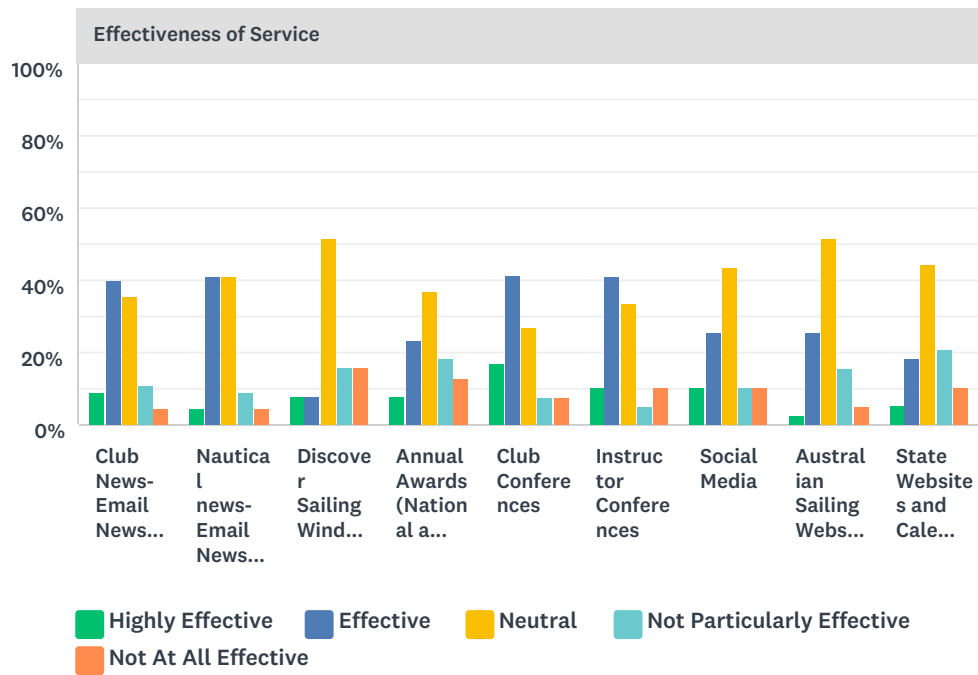


Q20 COMMUNICATIONS AND MARKETING - In response to previous feedback, Australian Sailing have streamlined communications by introducing the monthly Club newsletter. We have also produced the Discover Sailing Wind Water & You campaign to support Clubs. This campaign included posters, stickers and a downloadable app for Apple and Android devices featuring Olympic and Paralympic medalists. Considering these initiatives amongst others, please rank the communications and marketing services offered below, using the dropdown function.

Answered: 56 Skipped: 32

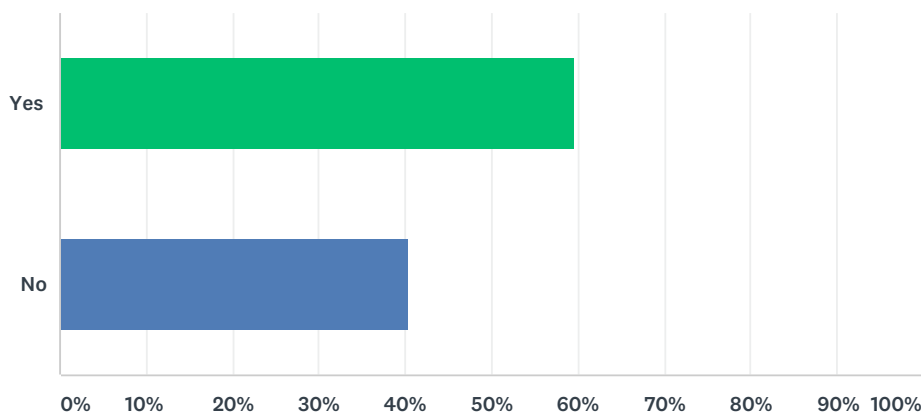


The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



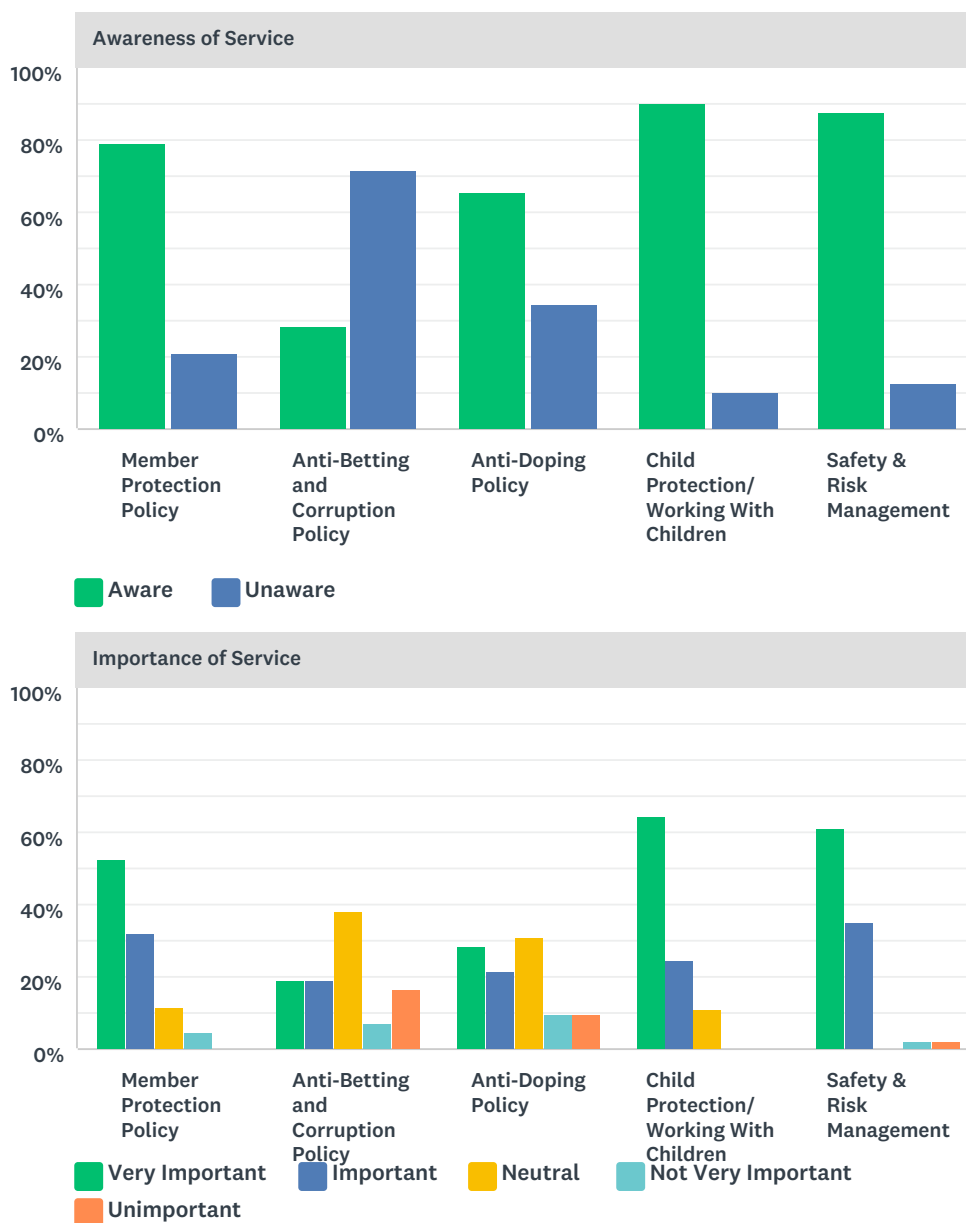
Q21 Does your Club utilise any of the following SPORT POLICIES SERVICES (Member Protection Policy, Anti-Betting and Corruption Policy, Anti-Doping Policy, Safety & Risk Management, Child Protection)?

Answered: 62 Skipped: 26

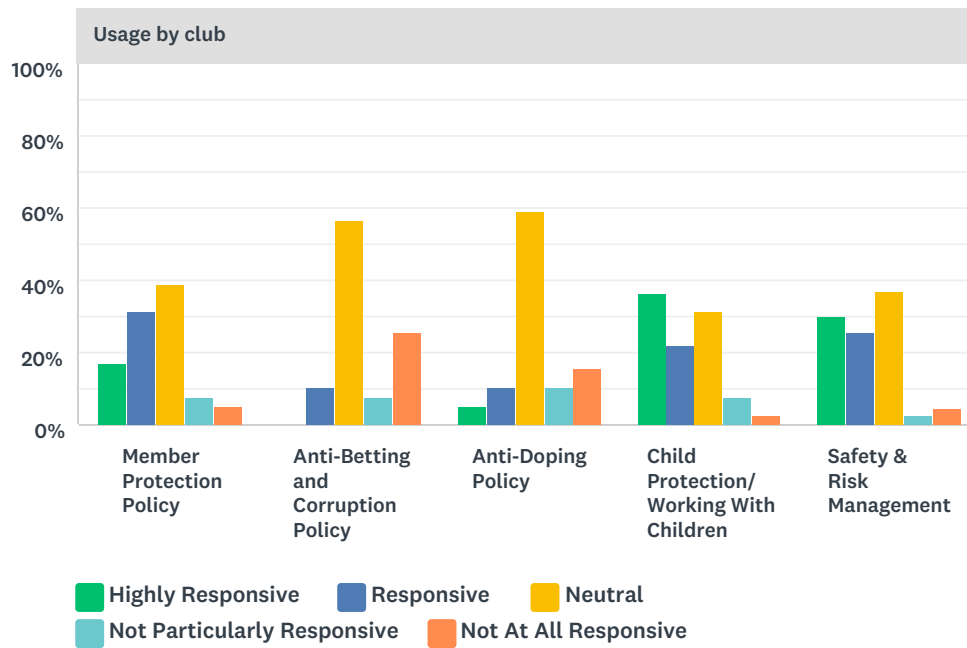


Q22 When considering specific SPORT POLICIES, please rank each service offered by Australian Sailing by using the dropdown button options

Answered: 49 Skipped: 39

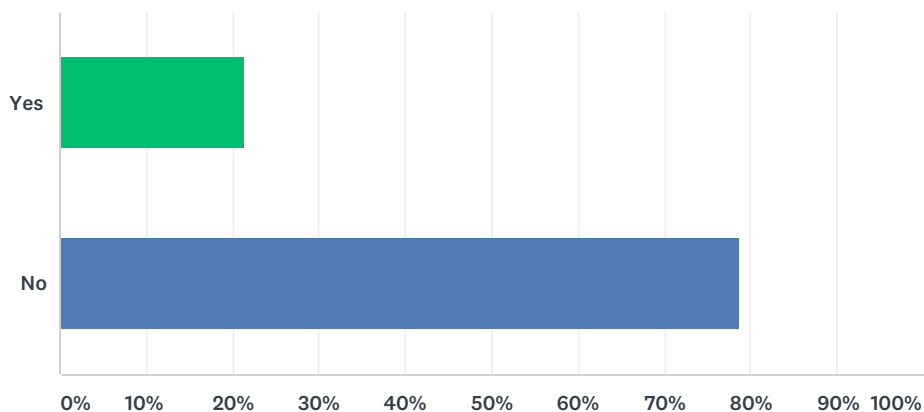


The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing



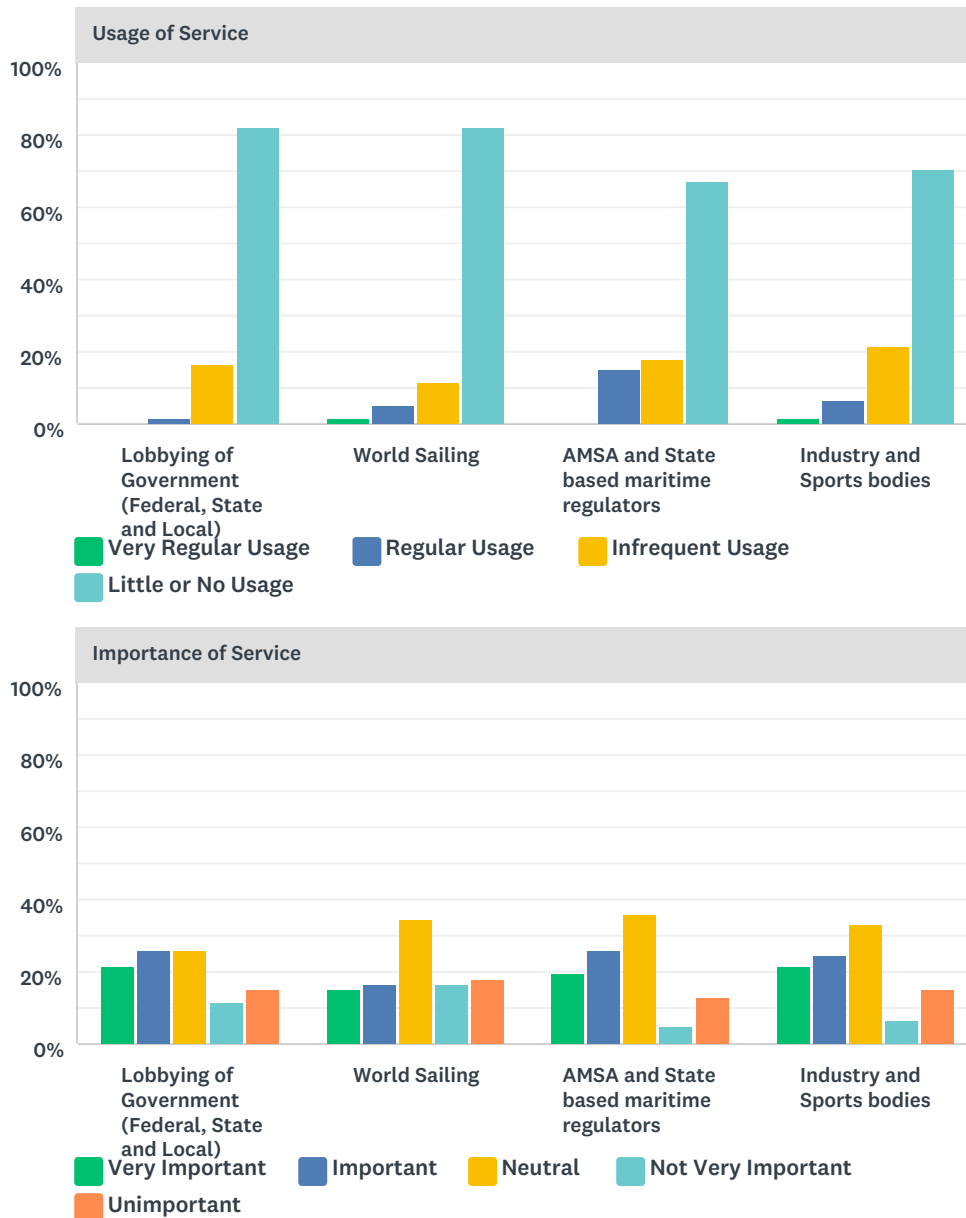
Q23 Does your Club use Australian Sailing's ADVOCACY services (Lobbying of Government, Regulators (e.g. World Sailing, AMSA), Representation to Industry and Sports Bodies)?

Answered: 61 Skipped: 27



Q24 ADVOCACY for sailing, through lobbying and representation is an important function of Australian Sailing. Please provide feedback on the following advocacy undertakings:

Answered: 61 Skipped: 27



The Voice of Our Clubs - 2018 Satisfaction Survey for Australian Sailing

