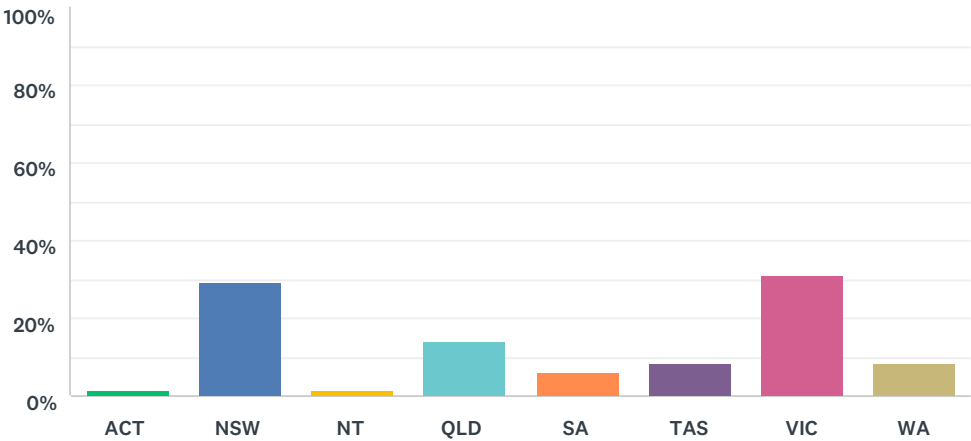


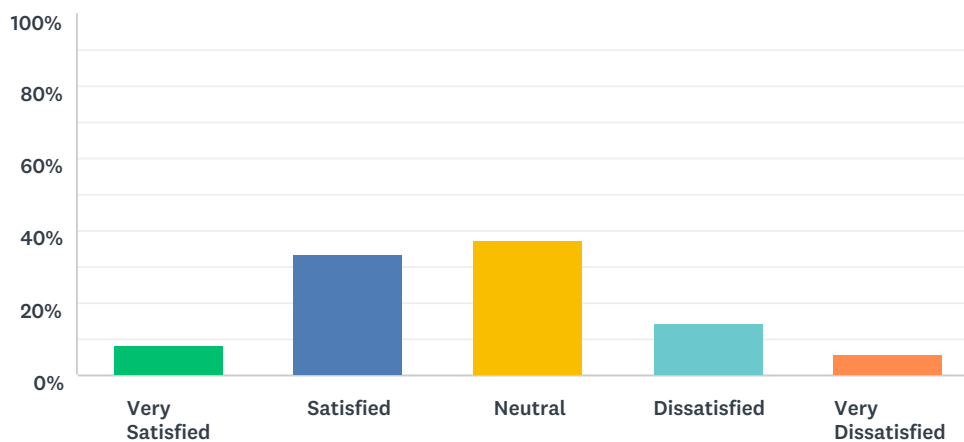
Q4 State

Answered: 223 Skipped: 0



Q6 How satisfied OVERALL is your Club with the service you are receiving from Australian Sailing?

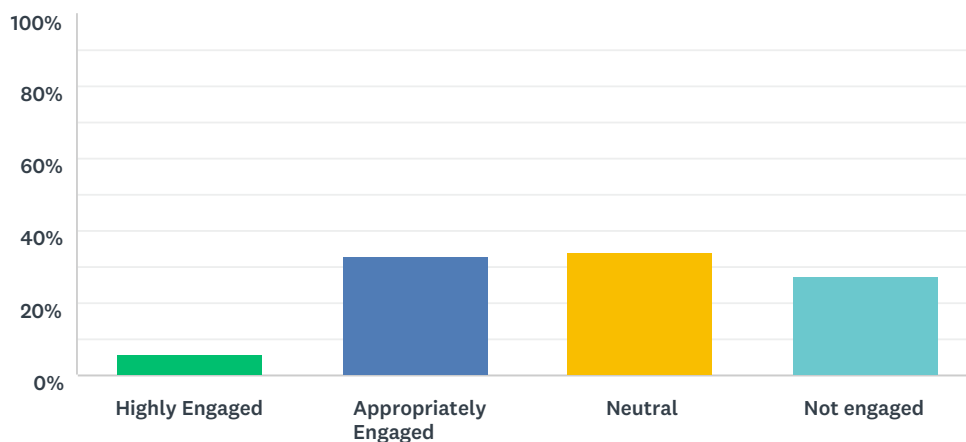
Answered: 219 Skipped: 4



ANSWER CHOICES		RESPONSES	
Very Satisfied		8.68%	19
Satisfied		33.33%	73
Neutral		37.44%	82
Dissatisfied		14.61%	32
Very Dissatisfied		5.94%	13
TOTAL			219

Q7 How would you describe the level of ENGAGEMENT of Australian Sailing's Club Services team with your Club?

Answered: 219 Skipped: 4



ANSWER CHOICES	RESPONSES	
Highly Engaged	5.94%	13
Appropriately Engaged	32.88%	72
Neutral	33.79%	74
Not engaged	27.40%	60
TOTAL		219

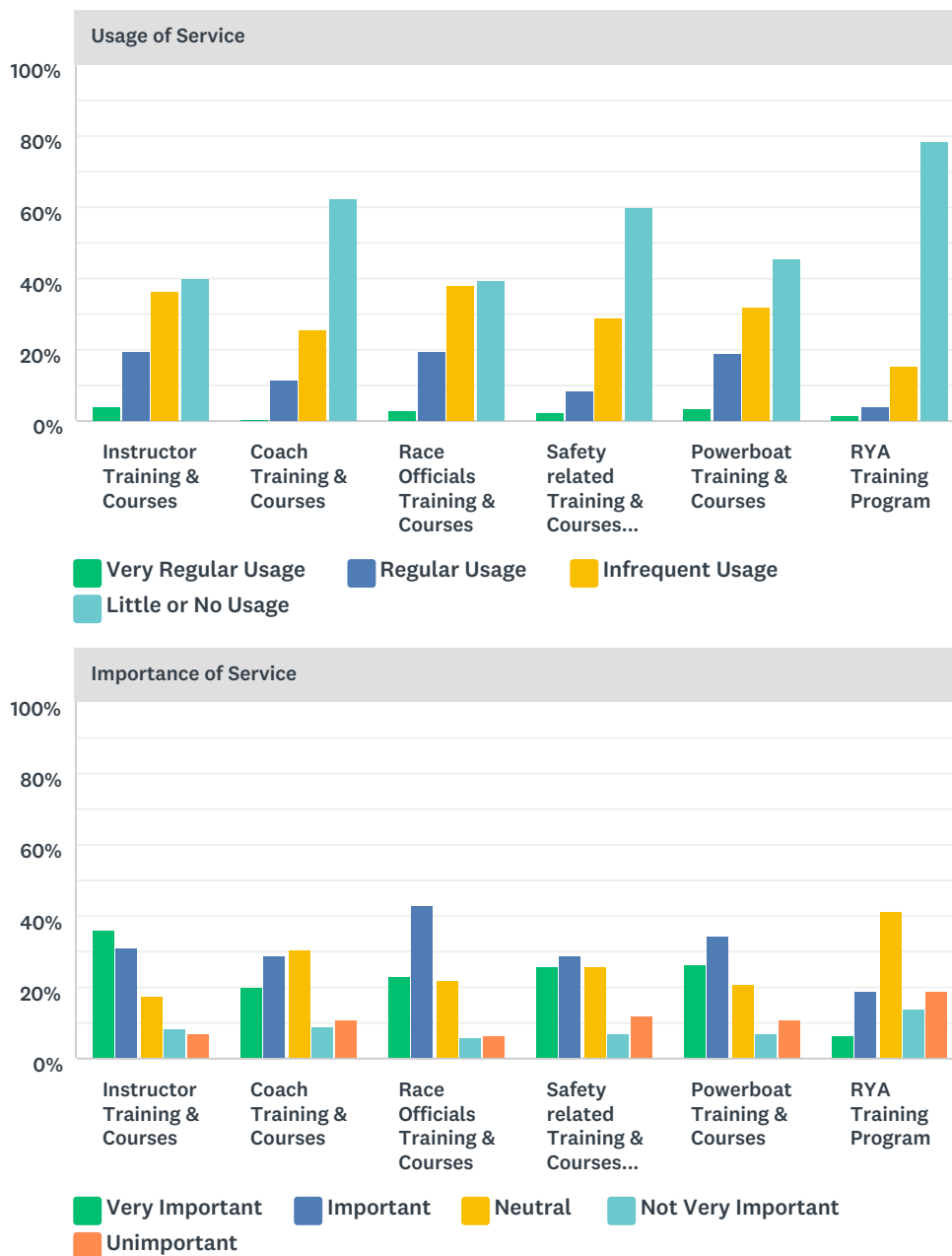
Q8 The provision of A BROAD RANGE OF SERVICES to Club members and officials is a key charter for Australian Sailing to grow the sport and develop your Club. Taking a high level view, how do you rank the overall value that your Club derives from the suite of services offered by Australian Sailing:

Answered: 204 Skipped: 19

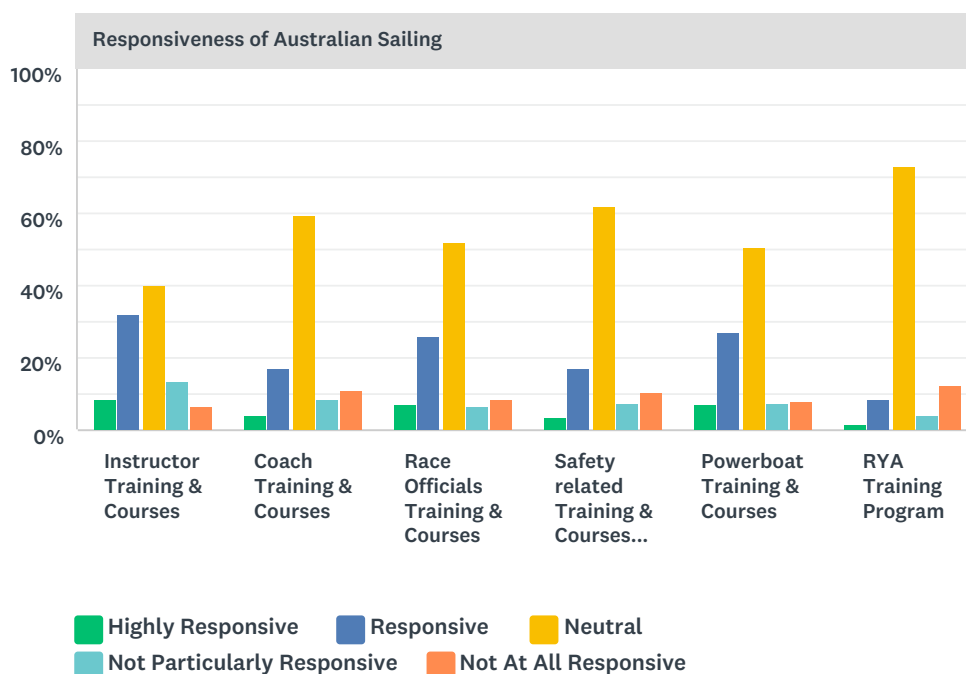
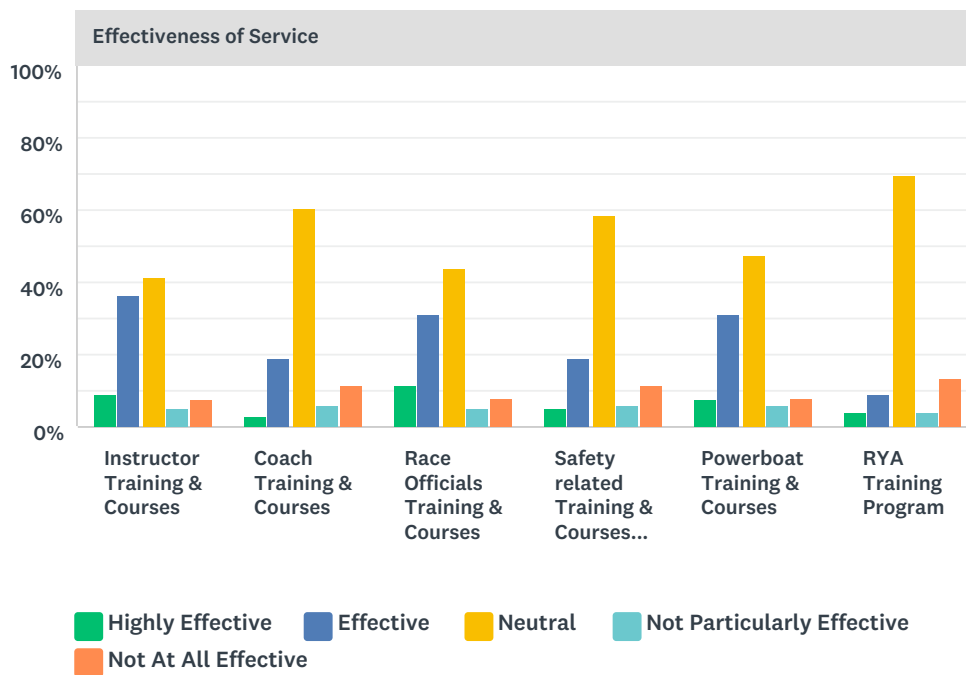


Q9 When considering specific TRAINING SERVICES, please rank each service offered by Australian Sailing by using the dropdown button options

Answered: 173 Skipped: 50

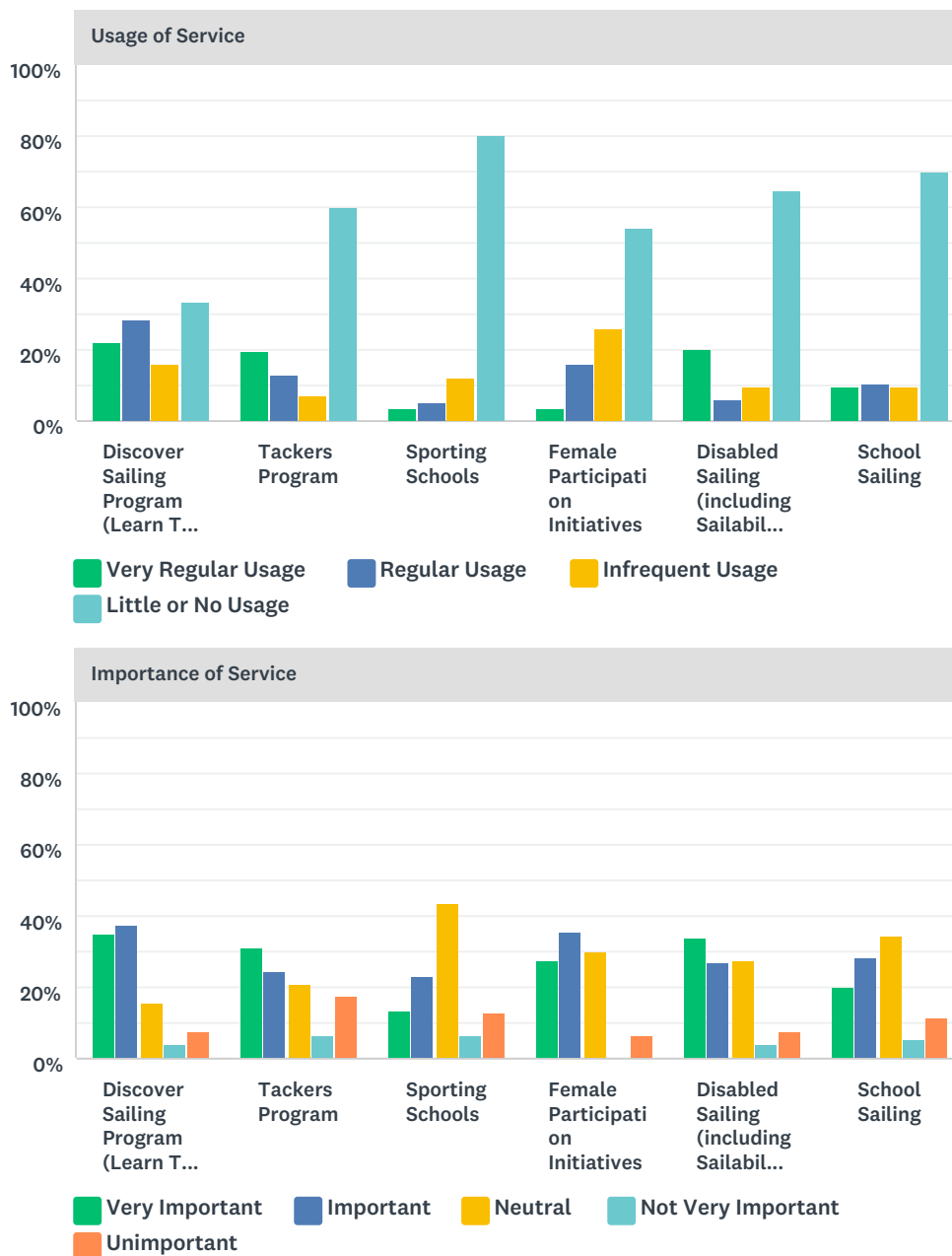


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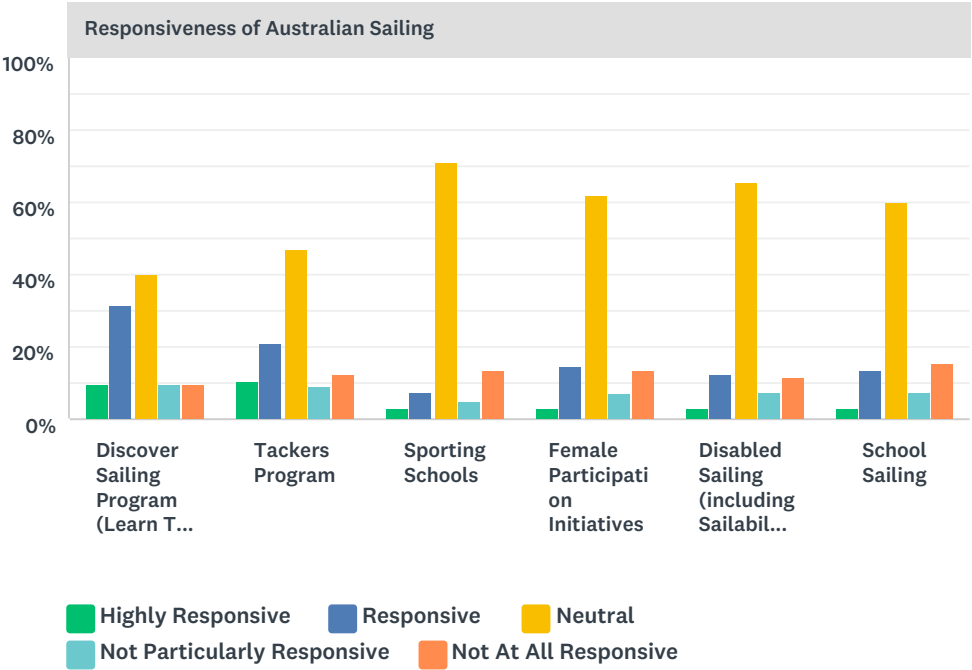
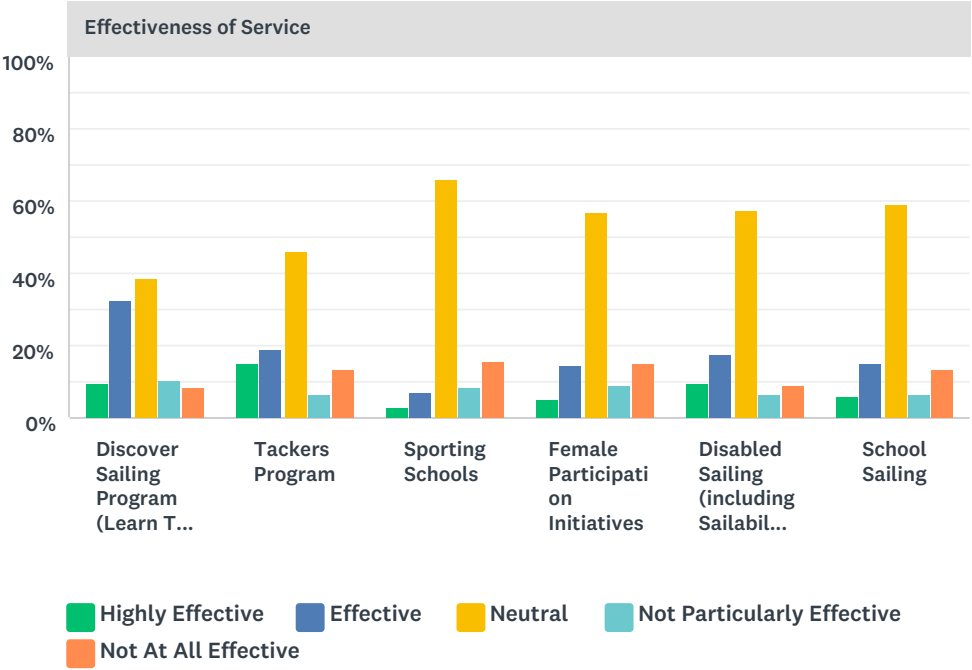


Q10 When considering member specific RECRUITMENT AND PARTICIPATION SERVICES, please rank each service offered by Australian Sailing by using the dropdown button options

Answered: 168 Skipped: 55

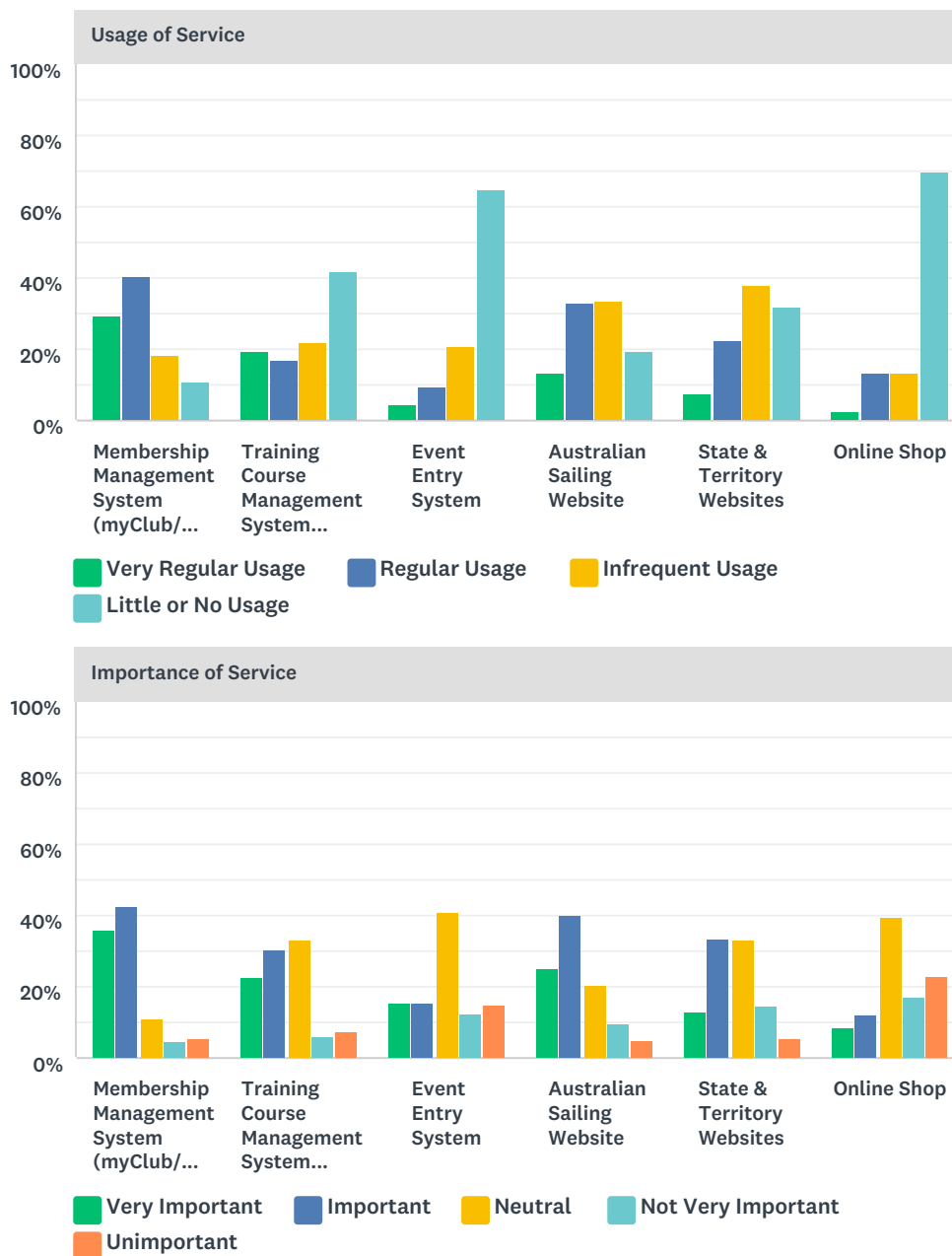


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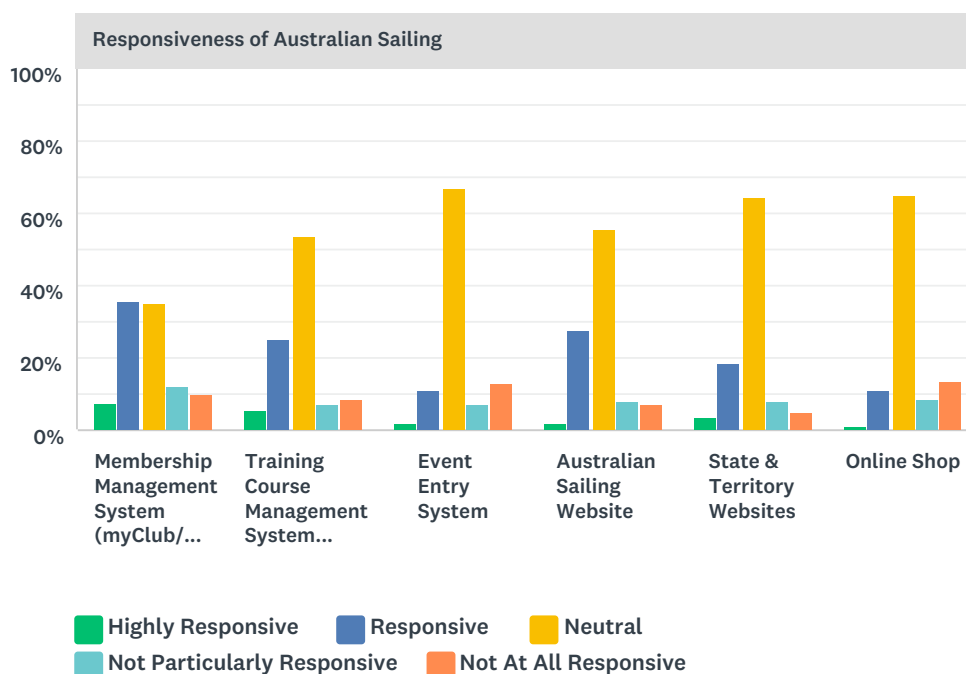
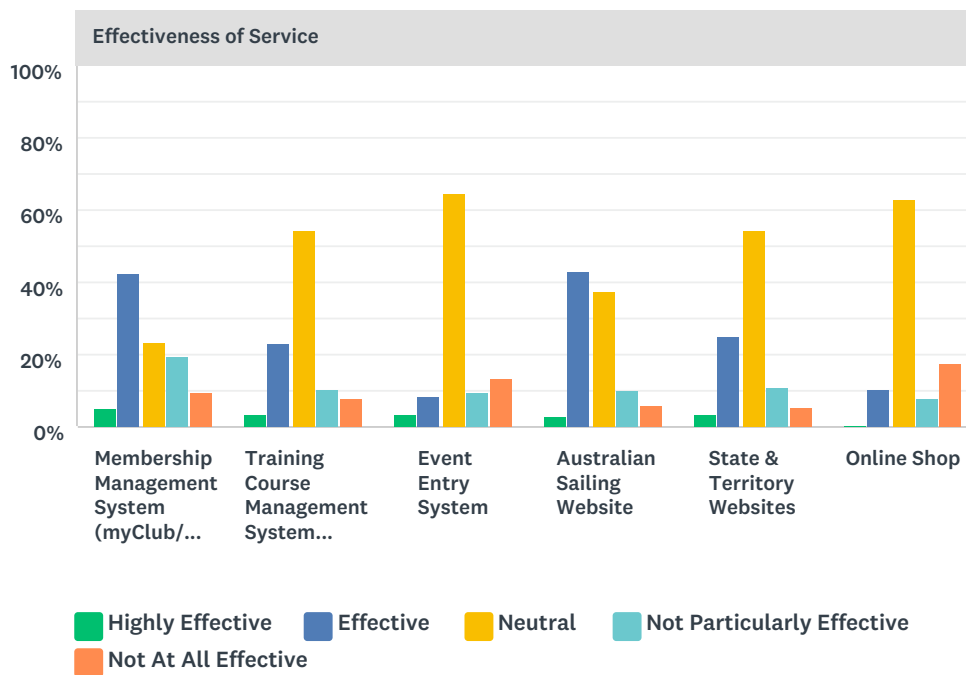


Q11 The ONLINE AND WEB-BASED SERVICES, offered by Australian Sailing are designed to streamline your member administration systems and save Club staff and your members time. Please measure each service offered by Australian Sailing using the dropdown button options

Answered: 160 Skipped: 63

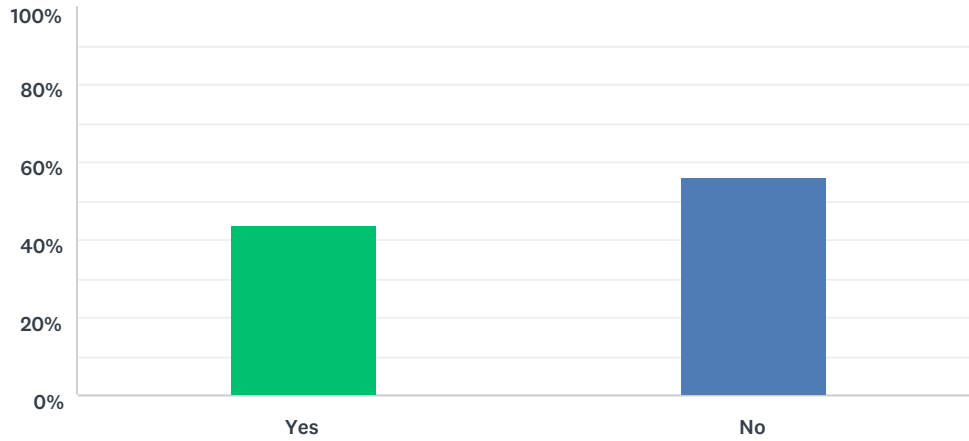


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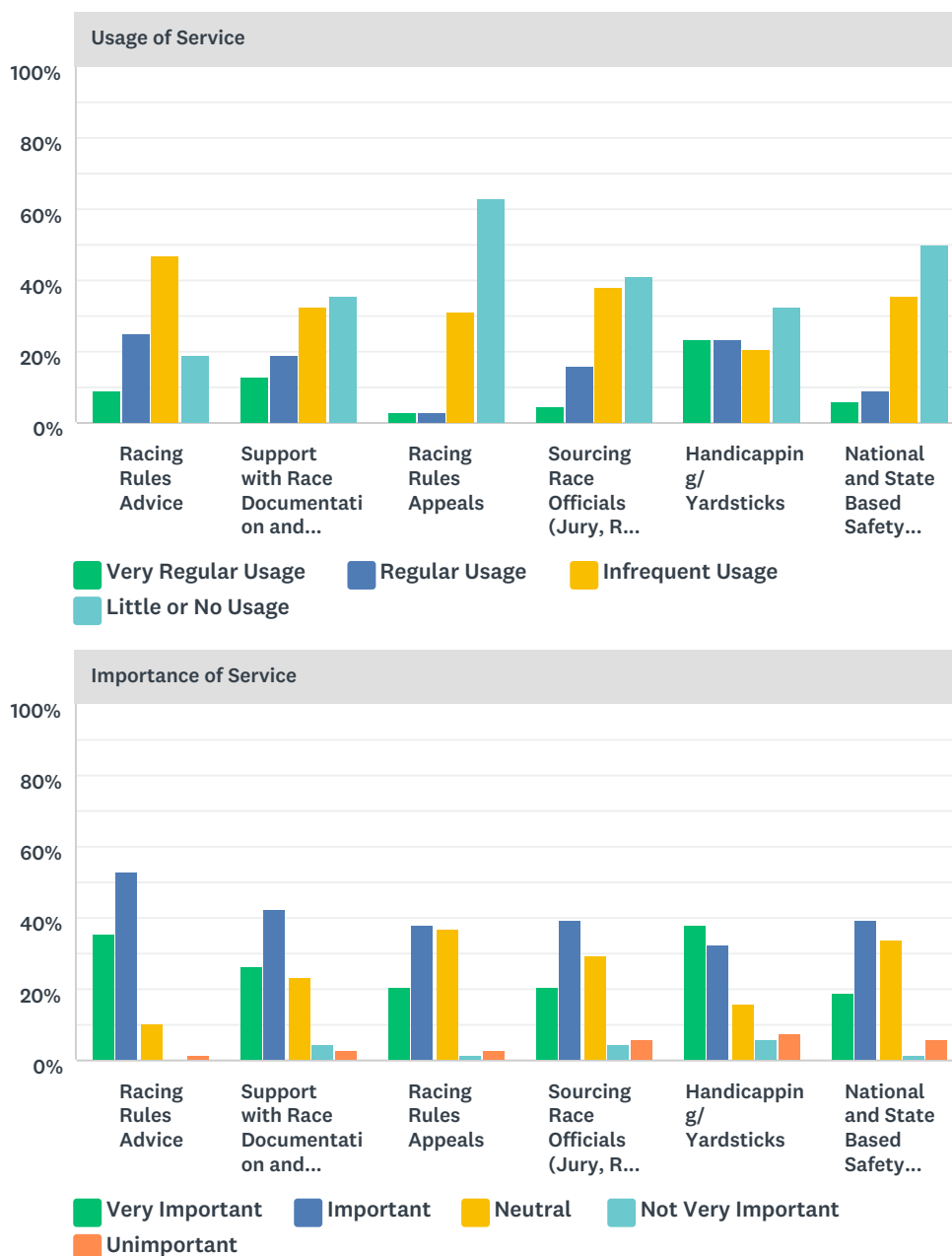
Q12 Does your Club utilise the COMPETITION AND REGATTA services offered by Australian Sailing (Racing Rules, Support, Documentation, Appeals & Approvals, Development of Race Officials, Handicap systems/ Yardsticks)?

Answered: 160 Skipped: 63

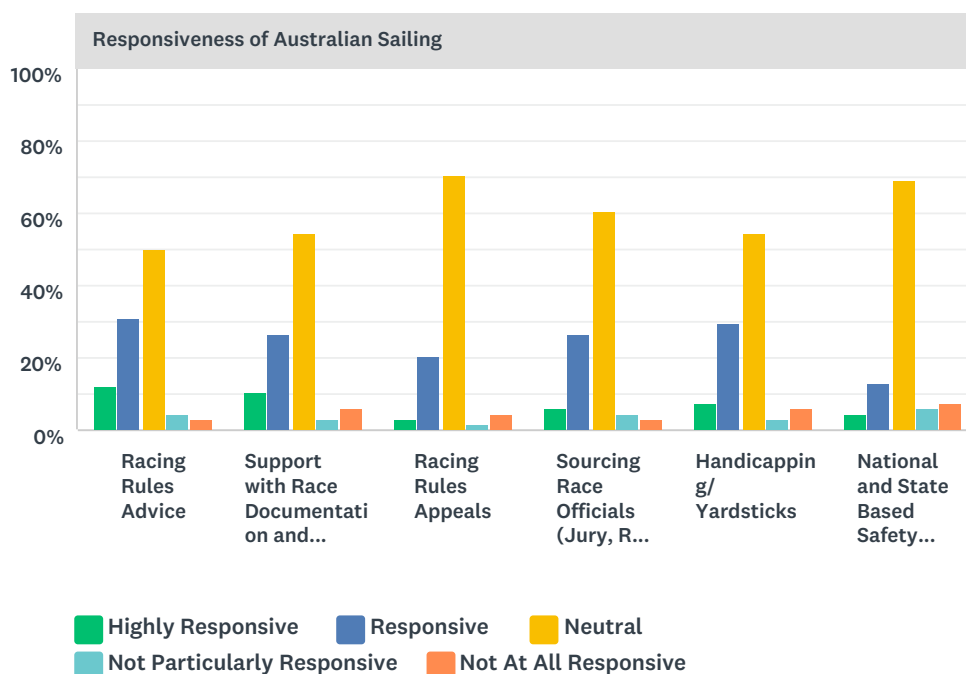
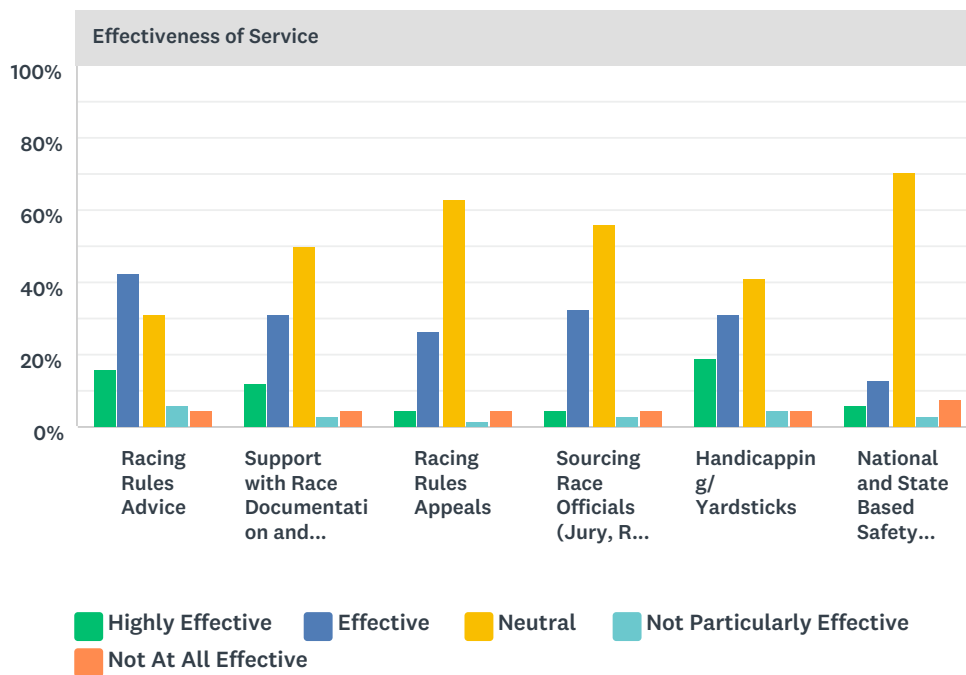


Q13 The provision of COMPETITION AND REGATTA services is a core aim of Australian Sailing, making support and guidance available for Clubs with all aspects of race management from training to examples of best practice. Please rank the value of each service using the dropdown function

Answered: 68 Skipped: 155

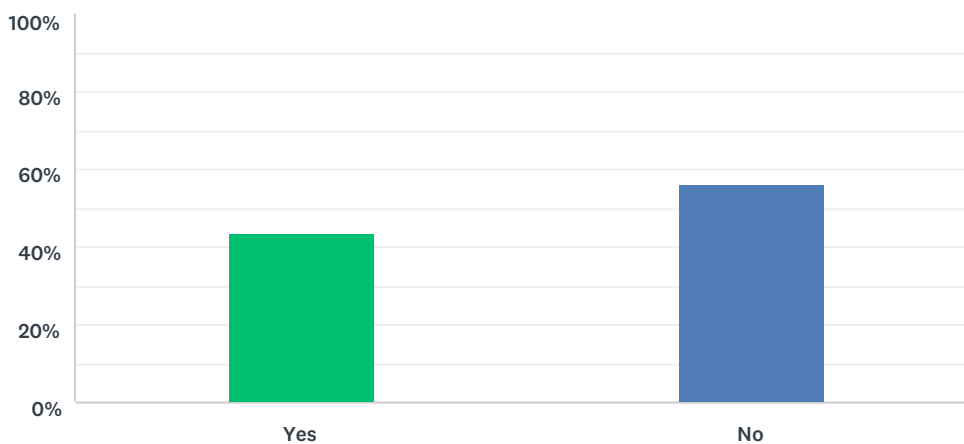


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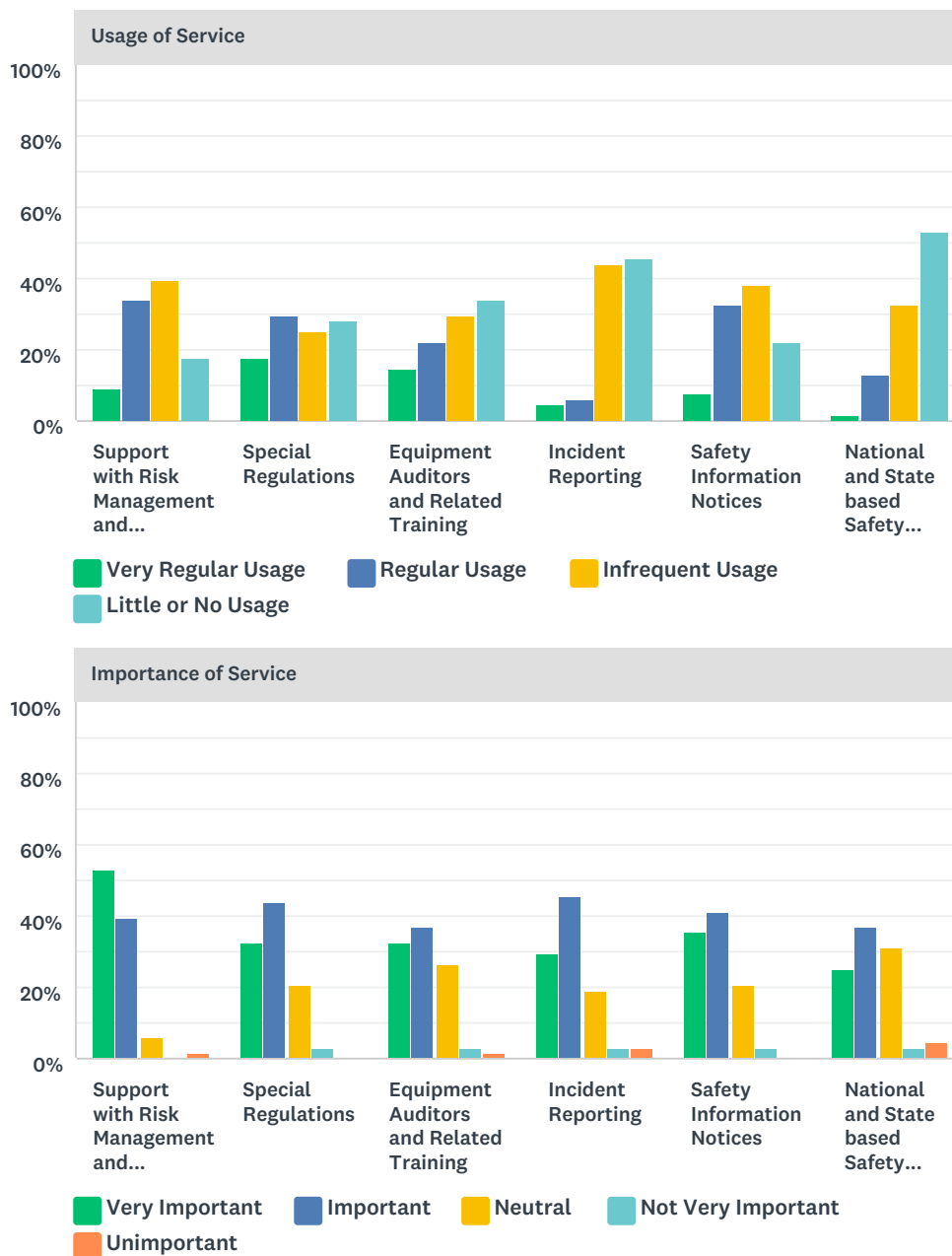
Q14 Does your club make use of Australian Sailing's SAFETY support functions (Support with Risk Management, Special Regulations)?

Answered: 158 Skipped: 65

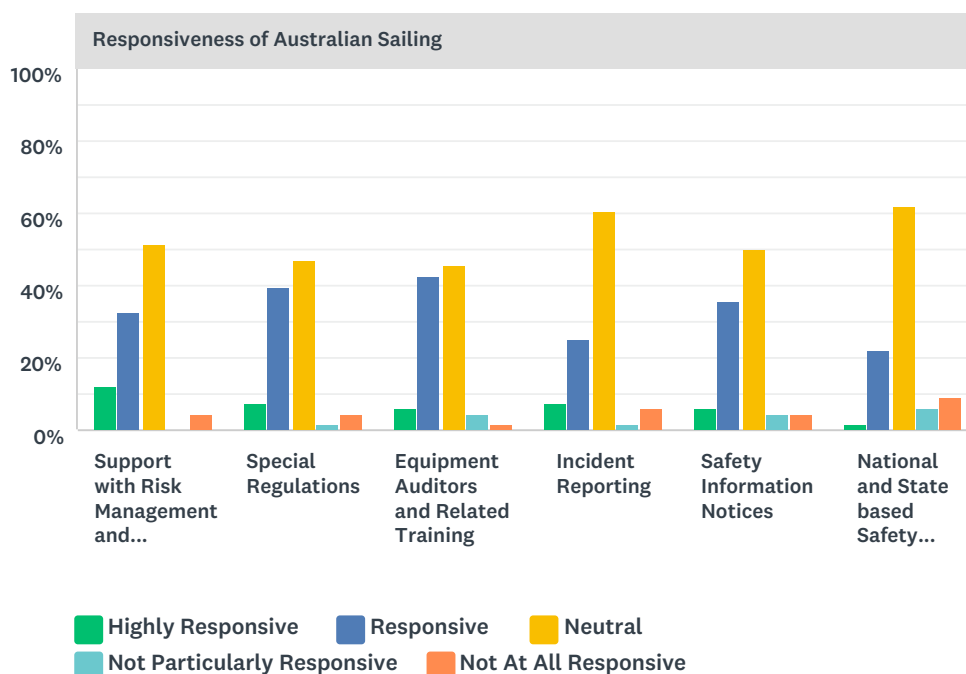
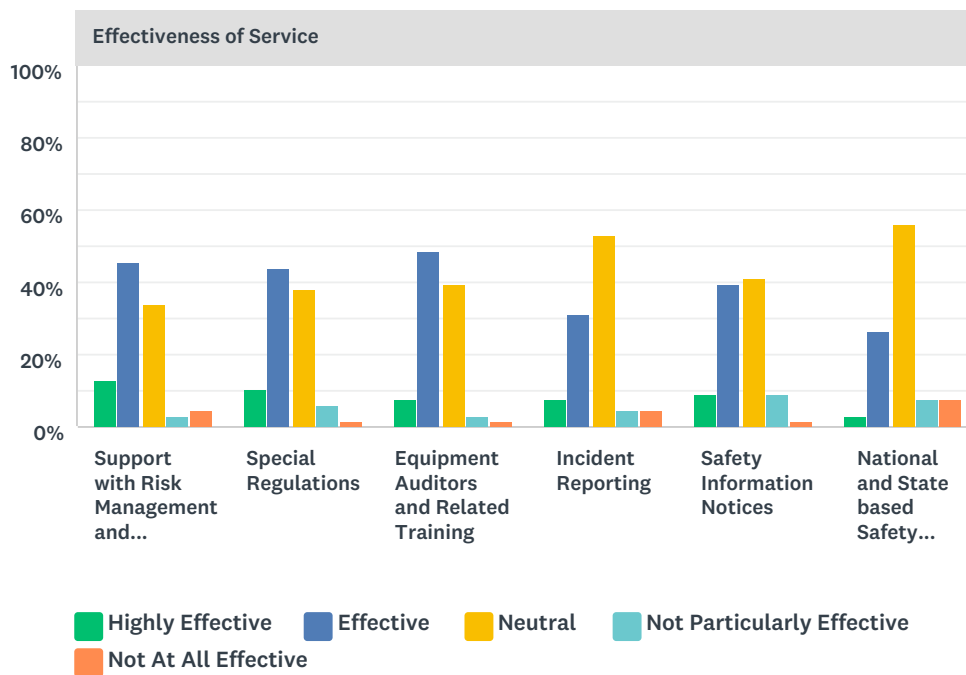


Q15 Emphasising and advocating SAFETY in our sport is a critical service objective for Australian Sailing. Please provide feedback on the following safety support functions:

Answered: 68 Skipped: 155

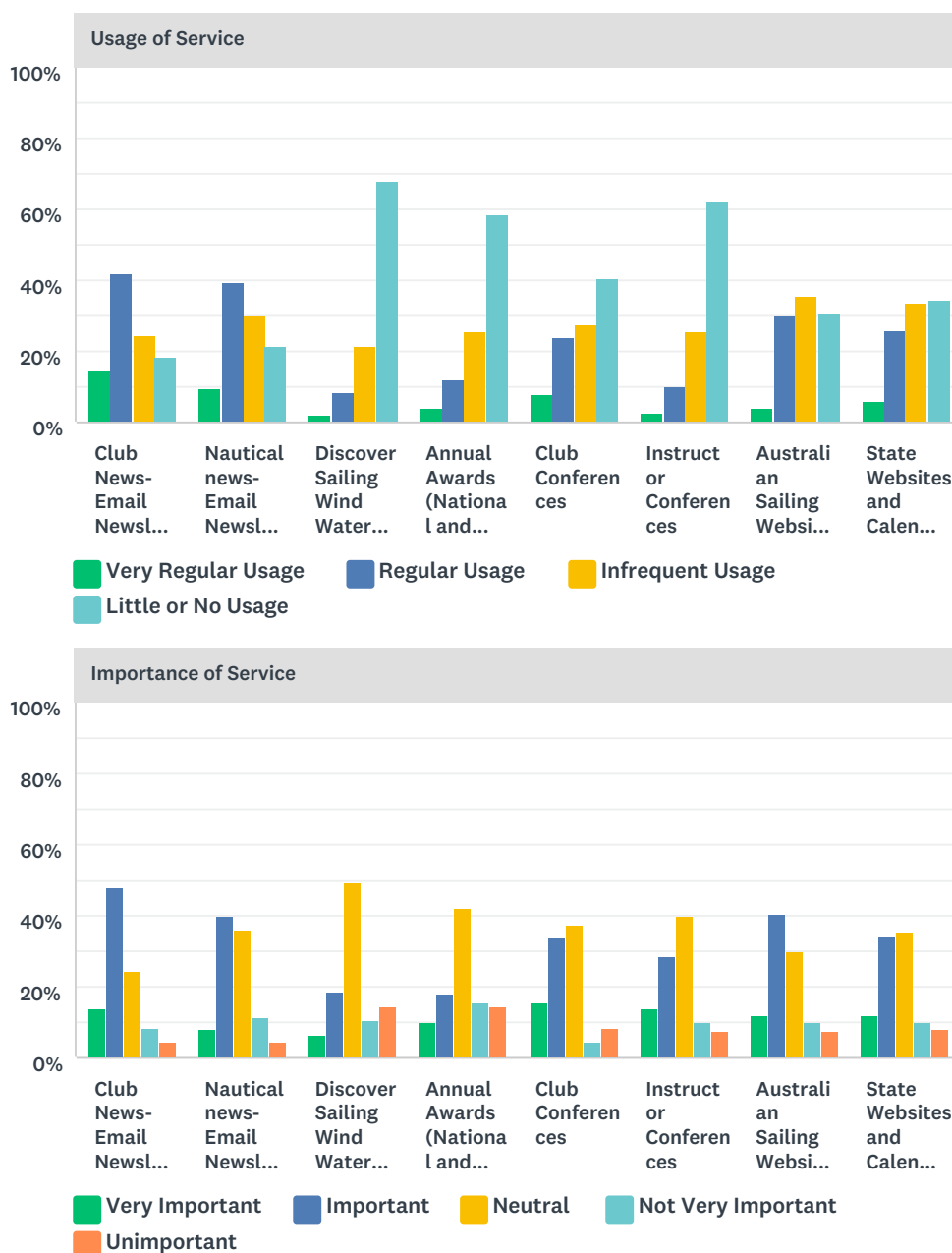


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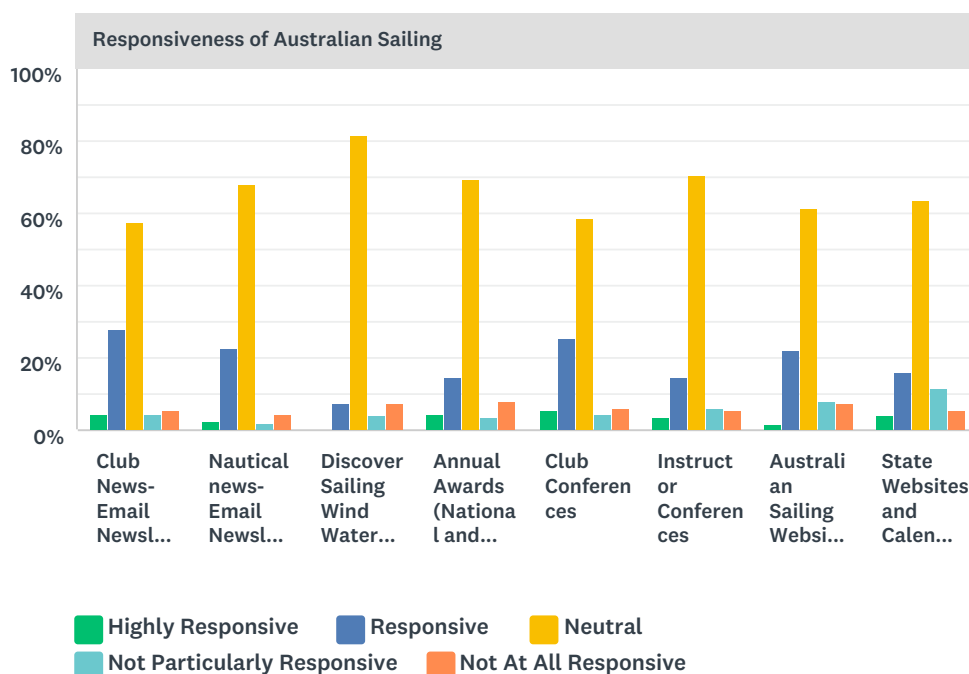
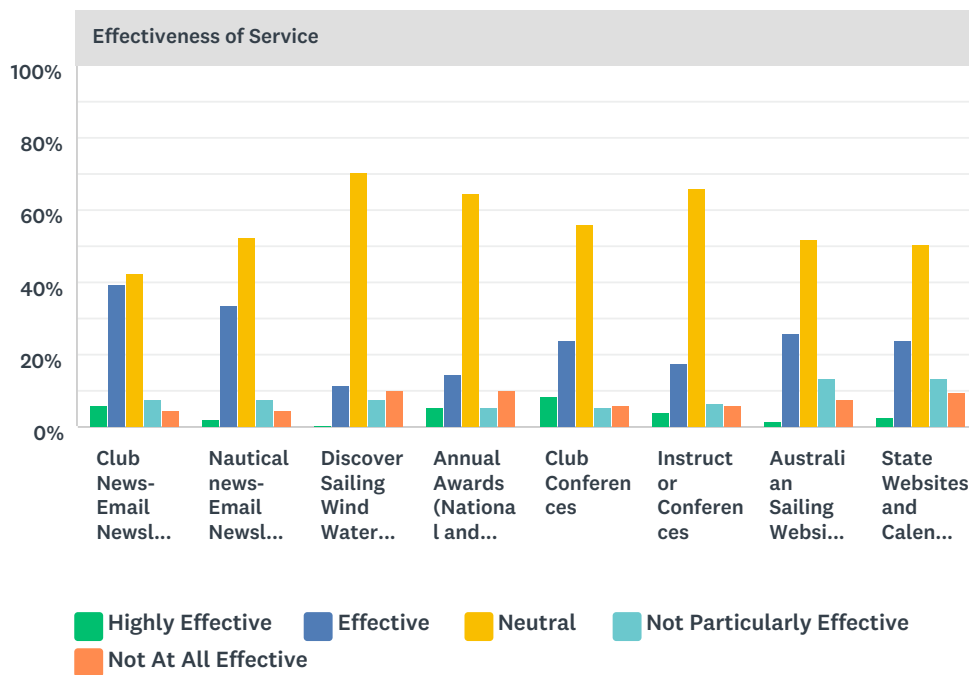


Q16 COMMUNICATIONS AND MARKETING - In response to previous feedback, Australian Sailing have streamlined communications by introducing the monthly Club newsletter. We have also produced the Discover Sailing Wind Water & You campaign to support Clubs. This campaign included posters, stickers and a downloadable app for Apple and Android devices featuring Olympic and Paralympic medalists. Considering these initiatives amongst others, please rank the communications and marketing services offered below, using the dropdown function.

Answered: 150 Skipped: 73

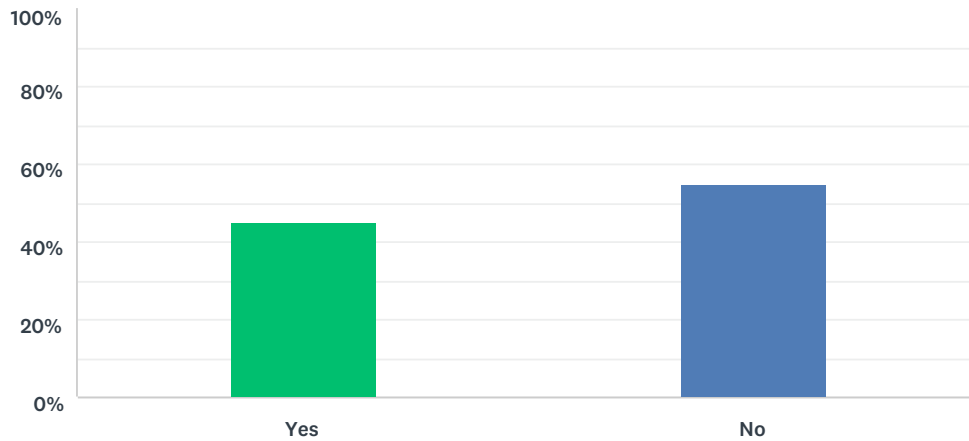


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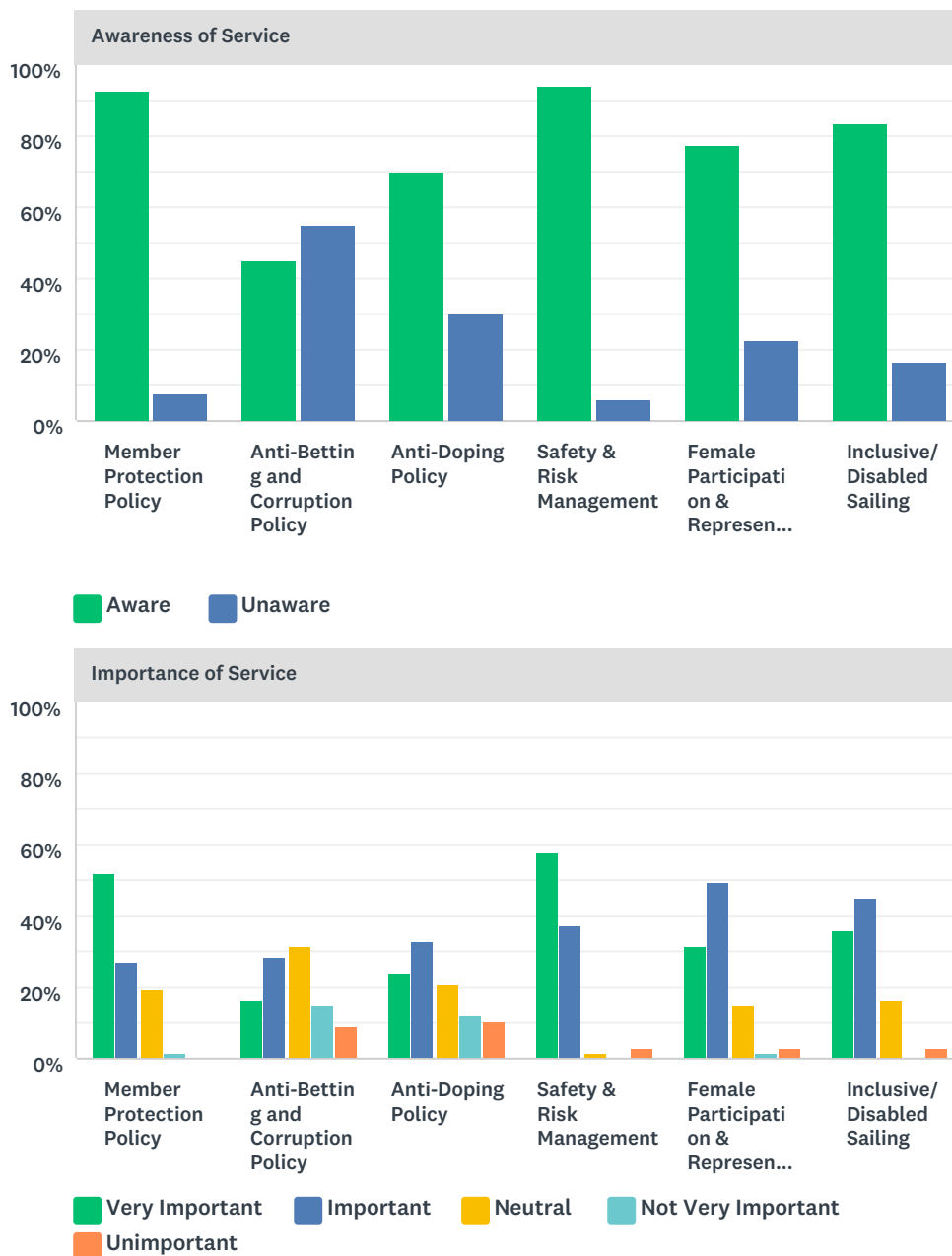
Q17 Does your Club utilise any of the following SPORT POLICIES SERVICES (Member Protection Policy, Anti-Betting and Corruption Policy, Anti-Doping Policy, Safety & Risk Management, Female Participation & Representation, Inclusive/Disabled Sailing)?

Answered: 150 Skipped: 73

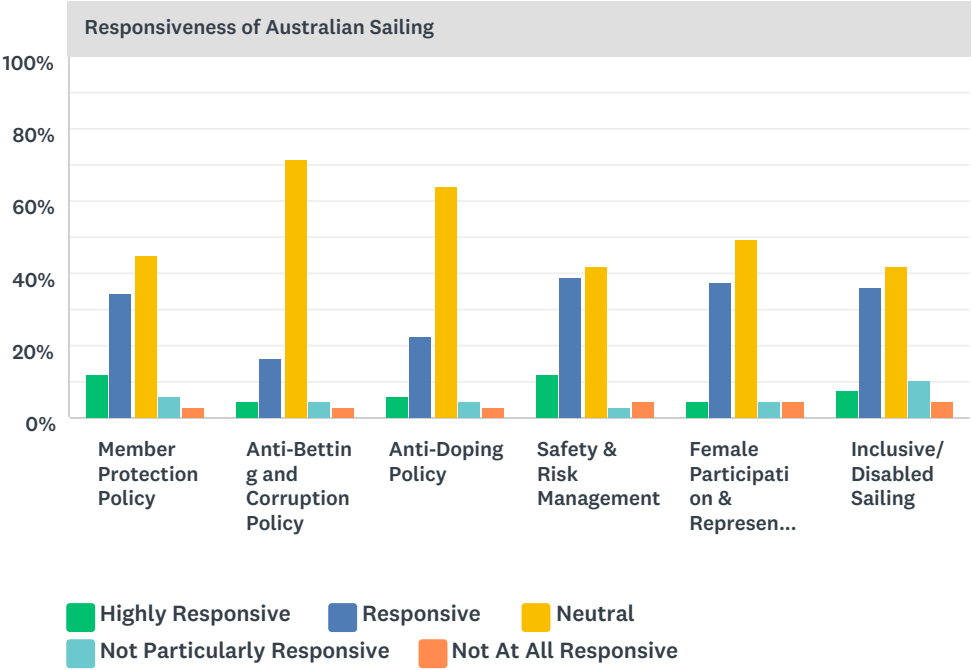


Q18 When considering specific SPORT POLICIES, please rank each service offered by Australian Sailing by using the dropdown button options

Answered: 67 Skipped: 156

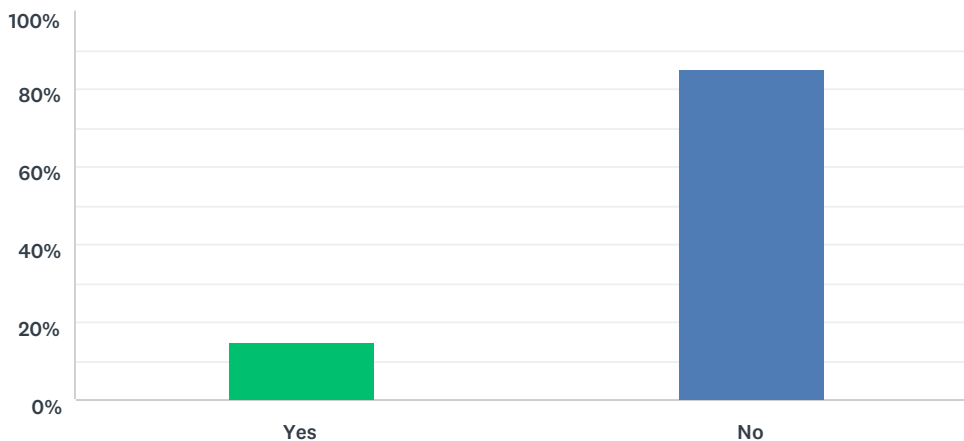


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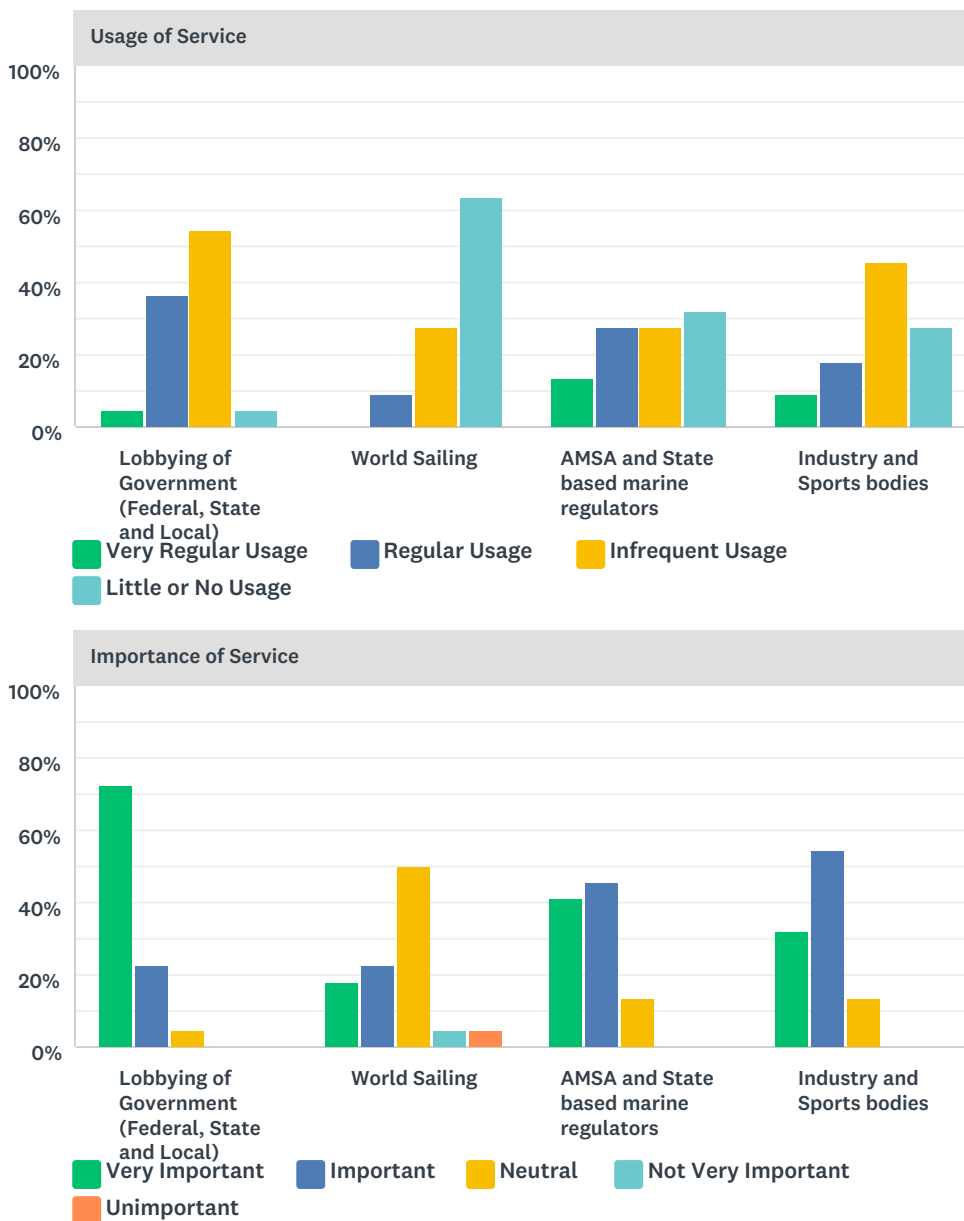
Q19 Does your Club use Australian Sailing's ADVOCACY services (Lobbying of Government, Regulators (e.g. World Sailing, AMSA), Representation to Industry and Sports Bodies)?

Answered: 149 Skipped: 74



Q20 ADVOCACY for sailing, through lobbying and representation is an important function of Australian Sailing. Please provide feedback on the following advocacy undertakings:

Answered: 22 Skipped: 201



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